

# Tellico Village Property Owners Association Vision, Mission, Values and Guiding Principles

## VISION:

To be a dynamic engaging community, meeting the changing needs of Property Owners, in a fiscally responsible manner, resulting in a lifetime of wellbeing.

## MISSION:

Maximize membership value.

## CORE VALUES:

- People – recognize the diversity, integrity and value of members, committees and employees.
- Service – commit to listen, communicate and serve; acknowledge the diverse interests of our members.
- Financial Responsibility – provide fiscal leadership assuring viability for the POA.

## GUIDING PRINCIPLES:

- Focus on member and employee satisfaction, with trust, open communication, ethical relationships, and measurements for success.
- Promote teamwork.
- Create an environment of Continuous Improvement.

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