

Tellico Village POA Water Quality Report 2023

Este informe contiene información muy importante. Tradúscalo o hable con alguien que lo entienda bien.

Is my drinking water safe?

Yes, our water meets all of EPA's health standards. We have conducted numerous tests for over 80 contaminants that may be in drinking water. As you'll see in the chart on the back, we only detected 13 of these contaminants. We found all of these contaminants at safe levels.

What is the source of my water?

Your water is treated surface water provided by Tellico Area Service System (TASS) and Loudon Utilities (LUB). Our goal is to protect our water from contaminants, and we are working with the State to determine the vulnerability of our water source to **potential** contamination. The Tennessee Department of Environment and Conservation (TDEC) has prepared a Source Water Assessment Program (SWAP) Report for the untreated water sources serving this water system. The SWAP Report assesses the susceptibility of untreated water sources to **potential** contamination. To ensure safe drinking water, all public water systems treat and routinely test their water. Water sources have been rated as reasonably susceptible, moderately susceptible, or slightly susceptible based on geologic factors and human activities in the vicinity of the water source. The Tellico Village POA sources are rated as reasonably susceptible to potential contamination.

An explanation of Tennessee's Source Water Assessment Program, the Source Water Assessment summaries, susceptibility scorings, and the overall TDEC report to EPA can be viewed online at <https://www.tn.gov/environment/program-areas/wr-water-resources/water-quality/source-water-assessment.html> or you may contact the Water System to obtain copies of specific assessments.

Why are there contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

For more information about your drinking water, please call public works Director Clayton Taylor or Facilities/Utilities Manager Kevin Hamil at 865-458-4522.

How can I get involved?

Our Public Service Advisory Committee meets at 10:00 AM. On the 1st Monday of each month, feel free to participate in these meetings. The meetings are held in the POA Conference room at 112 Chota Center.

Is our water system meeting other rules that govern our operations?

The State and EPA require us to test and report on our water regularly to ensure its safety. We have met all these requirements. Results of unregulated contaminant analysis are available upon request. We want you to know that we pay attention to all the rules.

Other Information

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity.

Contaminants that may be present in source water:

- Microbial contaminants, such as viruses and bacteria, may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

To ensure that tap water is safe to drink, the EPA and the Tennessee Department of Environment and Conservation prescribe regulations that limit the number of certain contaminants in water provided by public water systems. The name's water treatment processes are designed to reduce any such substances to levels well below any health concern. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Do I Need to Take Special Precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about not only their drinking water, but food preparation, personal hygiene, and precautions in handling infants and pets from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead in Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Tellico Village POA is responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at

<http://www.epa.gov/safewater/lead>
Lead hotline no.: 800-426-4791

Water System Security

Following the events of September 2001, we realize that our customers are concerned about the security of their drinking water. We urge the public to report any suspicious activities at any utility facilities, including treatment plants, pumping stations, tanks, fire hydrants, etc. to 865-458-4522.

Think before you flush!

Flushing unused or expired medicines can be harmful to your drinking water. Properly disposing of unused or expired medication helps protect you and the environment. Keep medications out of Tennessee's waterways by disposing of them in one of our permanent pharmaceutical take-back bins. There are nearly 100 take-back bins located across the state, to find a convenient location please visit:

<https://tdeconline.tn.gov/rxtakeback/>

2022 Water Quality Data

What does this chart mean?

- **MCLG** - Maximum Contaminant Level Goal, or the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **MCL** - Maximum Contaminant Level, or the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.
- **MRDL**: Maximum Residual Disinfectant Level or MRDL: The highest level of disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for the control of microbial contaminants.
- **MRDLG**: Maximum residual disinfectant level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **AL** - Action Level, or the concentration of a contaminant which, when exceeded, triggers treatment or other requirements that a water system must follow.
- **Below Detection Level (BDL)** - laboratory analysis indicates that the contaminant is not present at a level that can be detected.
- **Non-Detects (ND)** - laboratory analysis indicates that the contaminant is not present.
- **Parts per million (ppm) or Milligrams per liter (mg/l)** – explained as a relation to time and money as one part per million corresponds to one minute in two years or a single penny in \$10,000.
- **Parts per billion (ppb) or Micrograms per liter** - explained as a relation to time and money as one part per billion corresponds to one minute in 2,000 years or a single penny in \$10,000,000.
- **Picocuries per liter (pCi/L)** - picocuries per liter is a measure of the radioactivity in water.
- **Millirems per year (mrem/yr.)** – the measure of radiation absorbed by the body.
- **Million Fibers per Liter (MFL)** – a million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.
- **Nephelometric Turbidity Unit (NTU)** - nephelometric turbidity unit is a measure of the clarity of the water. Turbidity over 5 NTU is just noticeable to the average person.
- **TT** - Treatment Technique, or a required process intended to reduce the level of a contaminant in drinking water.

Tellico Village Property Owners Association

Contaminant	Violation Yes/No	Level Detected	Range of Detections	Date of Sample	Unit Measurement	MCLG	MCL	Likely Source of Contamination
*Total Coliform Bacteria (RTCR)	*YES	0		2022		0	TT Trigger	Naturally present in the environment
Turbidity ¹	No	0.09	.02-.09	2022	NTU	n/a	TT	Soil runoff
Asbestos	No	BDL		2013	MFL	7	7	Decay of asbestos cement water mains; erosion of natural deposits
Copper ²	No	90 th % = 0.1900		2021	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Fluoride	No	0.429 Avg.	0.383-.479	2022	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Lead ²	No	90 th % = BDL		2021	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
Nitrate	No	.299	.299*	2022	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sodium	No	6.60	6.60*	2022	ppm	N/A	N/A	Erosion of natural deposits; used in water treatment
TTHM [Total trihalomethanes]	No	48.93 Avg.	20.50-57.20	2022	ppb	n/a	80	By-product of drinking water chlorination
Haloacetic Acids (HAA5)	No	39.63 Avg.	16.50-47.20	2022	ppb	N/A	60	By-product of drinking water disinfection.
Total Organic Carbon ³	No			2022	ppm	TT	TT	Naturally present in the environment.
Contaminant	Violation Yes/No	Level Found	Range of Detections	Date of Sample	Unit Measurement	MRDLG	MRDL	Likely Source of Contamination

Chlorine	No	2.24 Avg.	1.77-2.53	2022	ppm	4	4	Water additives used to control microbes.
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During the most recent round of Lead and Copper testing, 0 out of 30 households sampled contained concentrations exceeding the action level. *There is no range to report, we are only required to collect one sample per year.

- 100% of our samples were below the turbidity limit. Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system.
- Infants and young children are typically more vulnerable to lead in drinking water than the general population. Lead levels at your home may be higher than at other homes in the community because of the materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and flush your tap for 30 seconds to 2 minutes before using tap water. Additional information is available from the Safe Drinking Water Hotline (1-800-426-4791).
- We have met all treatment technique requirements for Total Organic Carbon removal.

We are required to monitor the drinking water for specific contaminants regularly. Results of regular monitoring are an indicator of whether our drinking water meets health standards. During the compliance period of October 2022, we did not complete all the required monitoring for total coliform bacteria and therefore cannot be sure of the quality of our drinking water during that time. All samples were collected in November and all results were found to be within State standards.

What should I do?

There is nothing you need to do currently. The table below lists the contaminant we did not properly test for, the monitoring period during which we did not sample, how many samples were required, how many samples were taken, and the date on which follow-up samples were taken.

Contaminant	Monitoring Period (List Month or Quarter Missed)	Number of Samples Required	Number of Samples Taken	When The Next Samples Were or Will Be Taken
Total Coliform Bacteria	October 2022	15	10	15 samples were collected in November 2022

Health Effects

Inorganic Contaminants:

Copper. Copper is an essential nutrient, but some people who drink water containing copper over the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper over the action level over many years could suffer liver or kidney damage. People with Wilson's Disease should consult their doctor.

Fluoride. Some people who drink water containing fluoride more than MCL over many years could get bone disease, including pain & tenderness of the bones. Children may get mottled teeth.

Lead. Infants & children who drink water containing lead over the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span & learning abilities. Adults who drink water over many years could develop kidney problems or high blood pressure.

Nitrate. Infants under the age of six months who drink water containing nitrate more than the MCL could become seriously ill &, if untreated, may die. Symptoms include shortness of breath & blue-baby syndrome.

Volatile Organic Contaminants:

TTHMs [Total Trihalomethanes]. Some people who drink water containing trihalomethanes more than the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, & may have an increased risk of getting cancer.

HAA [Haloacetic Acids]. Some people who drink water containing haloacetic acids more than the MCL over many years may have an increased risk of getting cancer.

Our Mission: *To enhance and preserve the Tellico Village quality of life, resulting in a lifetime of well-being.*