

TELL-E-GRAM

AUGUST 27, 2019



LABOR DAY HOURS

POA Administrative Office: Closed Monday

Welcome Center: Open 9 a.m. to 3 p.m. on Monday

Recreation Department: All facilities will close at 5 p.m. Monday. No fitness

classes.

Golf Department: Normal operation **Food Service:** Normal operation

BOARD MEETING HIGHLIGHTS

The Board of Directors held their monthly Board Meeting on Wednesday, August 21st. The July meeting minutes were approved 6-0 (Mike Colacone absent).

The Board then reviewed the budget process and calendar. All property owners are welcome and encouraged to participate in the open review sessions in preparation for the 2020 budget. To view the complete 2020 Budget Calendar, please click here.

Straying from the agenda slightly, the Board first heard a Communications update and reviewed the new Kahite Community Center's policies and procedures, followed by reports from HOA, ACC, Public Works, Golf, and Finance.

Communications Policy and Internal Communications Update: Beth Kuberka

POA MEETINGS AND EVENTS:

September 4, 9 a.m. – PSAC, POA Conference Room September 5, 9 a.m. – ACC, POA Conference Room September 6, 9 a.m. – CAC, POA Conference Room

TABLE OF CONTENTS

Labor Day Hoursage 1
Board Meeting HighlightsPages 1-3
2019 Board Election, Advisory Committee ElectionsPage 3
AWE HospitalityPages 3-4
Yacht Club Sunday Brunch, Construction Update, Controlling ThatchPage 4
The Big Cheese, Best Lake Community, Shop TVPage 5
TV Stargazers, New Villagers, Beginning Tai Chi, The Public Library, Cruising Club, Fishing Club, Tellico RidersPage 6
California ClubPage 7
FlyersPages 7-8

Pet of the Week

- New website launched in November 2018 with 1,445 registered users
- Digital newsletter was sent to 781 subscribers in the 2nd quarter of 2019; 4,830 hard copies were mailed. The Communications Department recognized some Villager concerns regarding the use of cookies and assured that personal information will never be shared.
- Tell-E-Gram: 3,459 subscribers *It is critical for property owners to subscribe to the official source of communication for TVPOA as it is an important resource for information and updates as well as urgent alerts. Please email Amanda Parks at aparks@tvpoa.org to sign up or call the Welcome Center at 865-458-7061.
- Tellico Village app: 651 new users in 2019; updates are made at the beginning of the year and reviewed quarterly
- Tellico Village Business Alliance: 81 businesses; directory delivered to every home in the Village
- Q3 focuses: Finalize Communications Plan and Style Guide, create a Communications Survey, and create a new feedback form.
- Ms. Kuberka presented to the Board the new Communications Policy for approval. This policy creates a commitment to provide information and promote consistency across all departments. The Communications policy was approved by the Board 6-0 and can be viewed here.

Kahite Community Center Policies and Procedures: Mitzi Lane

- Because this facility does not have a POA staff member on-site, we have created some policies to keep our new Kahite Community Center clean and safe
- No cost to reserve the facility but advance reservations must be made
- After-hours reservations require a refundable deposit of \$75
- The Board approved 6-0
- Please click here to read the Kahite Community Center Policies and Procedures in its entirety

HOA: Ellen Fox

Be Engaged:

- Offered a record 35 events in August
- · Ticket pickup now available at the library

Be Informed:

- · October 17th POA Candidates Forum to be rescheduled
- September 19th Welcome Orientation
- Contactor for street lights at Highway 72/44 expected to begin in the coming weeks

Be Heard:

• Good response to Home Security survey; summary will be available in early September

ACC: Clayton Taylor

• Reviewed the ACC report for the month of July

Miscellaneous permits have increased dramatically in comparison to last year Public Works: Jeff Gagley

Report on water pressure

June 22nd: South booster pump was re-engaged using water from TASS to help supplement and control the water pressure in the south end of the Village

Some effects are seen in the northern areas, but we still need additional water storage To view the full report complete with charted statistics, please click <u>here</u>.

Golf: Jim West

- New non-traditional golf programs have been very successful in 2019
- Every new initiative intended to grow the game of golf focuses on fun first
- NEW events coming this fall:

Wine, Cheese, & Par 3s

Disc Golf: Partnered with Knoxville Disc Golf Association to host a Disc Golf Tournament at Tanasi Golf Course

• New Refer-a-Friend program encourages golfing property owners to refer their friends to move to Tellico Village. Refer your friends for entries into a drawing to win great prizes.

Finance: Kevin Ellsworth / Parker Owen

Financial Analysis

- Revenue is down with a \$80k variance
- Expenses are also down with a \$71k variance
- Overall net income is \$9k below budget. We expect to see some favorable variances later in the year, as some of our major roadwork projects were budgeted in October and November but were booked and completed in July.

CFO's Report on Current Activities

- To date, we have spent 1.6mil for Toqua Clubhouse and \$624 for Kahite Community Center
- We have obtained engineering design specifications for replacing the Wellness Center roof. We have received 2 bids and are waiting for the bid submission deadline of August 30th to evaluate our options.

2019 BOARD ELECTION

REMINDER: Next Friday, September 6th, is the last day to submit your application!

Three seats are available for 2019's POA Board of Directors election. For a detailed look at the election calendar, please click <u>here</u>.

September 6: Last day to submit application for candidacy

November 3: Election officially opens online and by paper ballot

November 21: Polls close at noon

November 22: Election results revealed at 2 p.m. Election Committee sends results to the Board of Directors

December 18: Announcement of new Board members at the December Board meeting

ADVISORY COMMITTEE ELECTIONS

It's that time of year again! There are over a dozen advisory committees that could use your help! Please consider lending your expertise to an advisory committee to benefit your community. Committee application packets are now available at the POA office by contacting Mitzi Lane at mlane@tvpoa.org or 865-458-5408 ext 4100. You may also find the application on our website or by clicking here. Applications must be submitted by Thursday, October 10th. Click here to read more about our advisory committees.

AWE HOSPITALITY

We've received some questions regarding AWE Hospitality with respect to the restaurant operations at Tanasi Clubhouse and forthcoming Toqua Clubhouse. We are committed to answering your questions and explaining how our food service operation works and how the POA subsidizes these restaurants. We hope this will provide some clarity on the topic.

How the POA provides financial support for Tanasi Bar & Grill and Toqua Café:

The POA owns these buildings and everything inside them. Therefore, the POA is responsible for providing maintenance and purchasing furniture and major equipment.

What AWE provides:

- AWE pays for utilities at both Tanasi Bar & Grill and Toqua Café in the sum of about \$30,000 a year.
- AWE pays for pest control at both restaurants.
- AWE pays for all small wares and minor kitchen equipment that is needed
- AWE has paid for some assorted furniture and equipment—such as the benches in the hallway at Tanasi, new televisions, and a new third computer terminal, which amounted to about \$5,000 last year. The POA now owns these assets.
- AWE is responsible for all operational expenses associated with the opening of the new Toqua Café, which will likely total around \$50,000.

To summarize: AWE is responsible for nearly every expense associated with the operation of these restaurants, excluding building repair and maintenance.

How Toqua Café will operate upon opening:

Present times in the food service industry are the most difficult in history regarding staffing from the current labor pool. AWE will make every effort to hire and train staff as timely as possible with the ultimate goal of offering breakfast, lunch, and dinner, along with hosting late-night sporting events. However, that will take time. Upon the initial opening, Toqua Café will offer lunch and dinner while focusing on becoming fully staffed and trained to provide customers with a high level of product and service.

Once comfortable with operating during lunch and dinner periods, AWE will work to develop a special late-night menu and extended bar hours to welcome those who wish to enjoy a sports bar atmosphere.

AWE hopes to offer breakfast by Spring 2020. In the meantime, Tanasi Bar & Grill will remain open for breakfast to accommodate those Villagers who wish to take advantage of that meal period.

We are committed to ensuring the restaurants in Tellico Village provide the best quality and service possible, and encourage you to provide feedback and comments to Andy Fox, Owner of AWE Hospitality at ajfox2006@gmail.com.

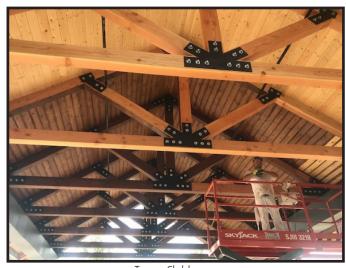
YACHT CLUB SUNDAY BRUNCH

Don't forget about Sunday brunch at the Yacht Club's Blue Heron! Brunch is offered each Sunday from 10 a.m. to 1 p.m. Come enjoy a variety of brunch options, such as omelets, steak & eggs, salads, and sandwiches. The bar is also open to serve delicious Bloody Marys or mimosas!

CONSTRUCTION UPDATE: TOQUA CLUBHOUSE

The photos below show staining of the underside of the portico and the fencing around the loading dock. The tile in the kitchen and behind the bar is being laid and interior painting continues. The HVAC installation is complete. They have also begun soffit work around the patio.

Stay up to date with the ongoing construction! Click here for the progress at Toqua Clubhouse.



Toqua Clubhouse



Toqua Clubhouse

CONTROLLING THATCH

Have you had your lawn de-thatched this year? Do you know what thatch is and the problems it can cause if it isn't removed from your grass? Thatch is a layer of dead roots, stems, and other debris that collects between the grass and soil. If thatch is not managed, the buildup can prevent water, nutrients, and air from reaching the soil and cause your grass roots to suffocate. It is recommended to de-thatch your yard once each year or when the thatch reaches a thickness of 1/2 to 1 inch. A thin layer of thatch (less than 1/2 inch thick) can be beneficial to the lawn by helping limit weed germination, retain moisture, and protect from frost damage. To read more about controlling thatch in lawns, please click here.

For more tips for irrigating your warm-season grass, check out <u>this article</u> and <u>this informative video</u> with turfgrass specialist Dr. Tom Sample and TVPOA staff engineer Bud Murray.

THE BIG CHEESE



There's a new pizza restaurant in Tellico Village! The Big Cheese is located behind the Welcome Center at 214 Village Square and is the newest member of the Tellico Village Business Alliance. Their soft opening began August 16th and they are currently offering a limited yet delicious menu. Upon their grand opening on Monday, September 2nd, The Big Cheese will offer an extensive menu with New York style pizza, pan pizza, garlic knots, meatballs, calzones, a variety of pasta dishes, salads, subs, and lunch specials. The Big Cheese even offers FREE delivery on orders over \$25 and only \$2 delivery on all other orders. While there is no indoor seating, The Big Cheese has seating available on the patio.

The Big Cheese is open Sunday – Thursday from 11 a.m. to 7:30 p.m. and Friday – Saturday from 11 a.m. to 9:30 p.m. Check out their website to see their menu and view all available coupons.

BEST LAKE COMMUNITY

We are honored and excited to annouce that Tellico Village was recently named Best Lake Commuunity of 2019! As shown in the photo below, Daniel Keir presented the award to Mitzi Lane and Beth Kuberka.





SHOP TV

The Neighborhood at Tellico Village is located at 100 Chatuga Drive West. It is a charming and comfortably furnished senior living community that offers assisted living apartments with a highly skilled 24-hour staff. Services and amenities include restaurant-style dining, social and recreational activities, regular outings, an in-house beauty salon, a well-stocked library, wireless Internet, comfortable sitting areas, transportation, and laundry and housekeeping.





Marti Hands Community Relations Director

100 Chatuga Drive West, Loudon, TN 37774

P. 865.408.0211 | C. 865.456.4167 | F. 865.408.1288
mhands@5ssl.com

www.theneighborhoodoftellico.com



Located at 212 Village Square, Bishop Construction has over 20 years of experience within the construction industry. Owned by Andre Bishop, Bishop Construction aims to provide quality customer service. They offer a variety of services including remodeling, general repairs, deck and fence installation, and the creation of custom homes. They are also insurance claims specialists. For more information, call 865-241-7005 or visit www.bishop-construction.com.

UPCOMING EVENTS AND MEETINGS

TV STARGAZERS

The Tellico Village Stargazers will meet on Wednesday, September 4th in Chota Recreation Center room D at 7 p.m. The program will be "A Prelude to the New Villager Evening with the Stars." Chris Garner will present a look at the night sky as it will be on October 1st and information about the visible planets, constellations, and stars. Villagers who are planning to attend the star party would benefit from this preview of what is to come. For more information, please call Mary Garner at 865-408-0337.

NEW VILLAGERS

The New Villagers club holds a social on the first Thursday of every month at the Yacht Club. The next social will be Thursday, September 5th at 4:30 p.m. New members should arrive promptly at 4:00 p.m. and make every effort to register online before the meeting. For more information, visit the New Villagers website at www.telliconewvillagers.com.

BEGINNING TAI CHI

The Taoist Tai Chi Society of the USA will offer a beginner Tai Chi class on Thursdays at 10:30 beginning September 5th. The class will be held in the Wellness Center, though you do not need to be a Recreation member to attend. This four-month class covers a 108-move set.

Tai Chi is an ancient Chinese internal martial art that is widely known for its health benefits. These include increased flexibility and strength, improved balance, and a calmer mind. Tai Chi can be practiced by people of all ages and physical abilities.

The Taoist Tai Chi Society of the USA is a tax-exempt, charitable organization whose accredited volunteer instructors donate their time in order to share the health-giving benefits of Taoist Tai Chi® arts. For more information, contact Julie LaFrance at lafranceje@yahoo.com or 865-242-0563 or visit www.taoisttaichi.org.

THE PUBLIC LIBRARY

Friday, September 6th: Returning by request is Michael Grant, author of *Manhattan*, the sequel to *In the Time of Famine*, about a family fleeing to a chaotic new world. The presentation will begin at 10 a.m. followed by a book signing. There is no charge for this event.

Tuesday, September 10th & Friday, September 13th; 9:30 to 11 a.m.

Part One - Legal Aspects of Native American Removals

Part Two - The Actual Removals

Please call The Public Library at Tellico Village at 865-458-5199 to reserve a seat for this free event.

CRUISING CLUB

Tellico Cruising (Boating) Club will hold its regular monthly meeting on Wedesday, September 11th at the Yacht Club. Social hour starts at 5 p.m. with the meeting following immediately at 6 p.m. The club includes all types of boats: pontoons, bow riders, wake boats, cruisers, and all motorized craft. Anyone with any percentage of boat ownership is eligible for membership. Come check us out and learn about all the fun we have while boating! For questions, contact Commander Pat Ezell at 513-257-5279.

FISHING CLUB

The Tellico Village Fishing Club will hold its monthly meeting on Wednesday, September 11th from 7 p.m. to 8:45 p.m. Visitors are welcome. For additional information, contact Pete Young at 865-458-1527 or visit www.tellicovillagefishinggroup.com.

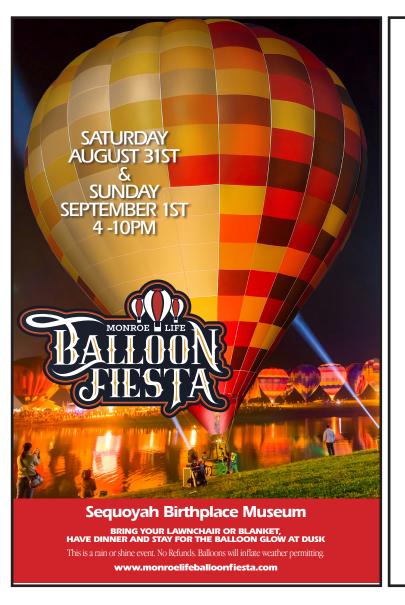
TELLICO RIDERS

On Thursday, September 12th, the Tellico Riders will conduct their monthly meeting at the Yacht Club. The social hour begins at 5 p.m. in the Yacht Club bar, followed by a meeting on the 3rd floor at 6 p.m. If you own a

motorcycle, ride in East Tennessee, or would like to meet those that do, come join us. Following the meeting, consider joining us for dinner at the Blue Heron. If you desire to have dinner, we recommend you place your dinner order during the social hour; tell them you're with the Tellico Riders. For additional information, please contact Carl Bye, Director Telllico Riders, at crbyejr@gmail.com.

CALIFORNIA CLUB

The California Club is hosting their annual picnic on Thursday, Septemer 19th. Plan to attend as exciting surprises await! More details will be announced soon. We look forward to meeting all the Californians of Tellico Village!





LITTLE ITALY OF TELLICO FESTIVAL & LOW COUNTRY SHRIMP BOIL DINNER SATURDAY, SEPT. 7 at the Tugaloo Pavilion

Join us for a fun afternoon!
Vendors Displaying Arts, Crafts, Jewelry,
Wood Items, Baked Goods & More
Tellico Village Vintage Vehicles
3:00PM - 6:00PM ** OPEN TO THE PUBLIC
*** MUSIC ***

DINNER: 4:00PM-6:00PM & 6:00PM-8:00PM

Low Country Shrimp Boil Dinner:
Shrimp, Adouille Sausage, Red Potatoes & Corn on Cobw/garlic and spices

Chicken & Sausage Jambalaya & Rice Dinner Grilled Bratwurst

Dinners served with Potato Salad or Cole Slaw, Corn Bread and Dessert $\,$

BYOB - Tea, Soft Drinks & Water Included NO To-Go Boxes

\$29.95 Per Person plus tax

PRE-PURCHASE tickets at:

Mama's Grits, in the Village Square or
Little Italy, Lakeside Plaza
(Tickets limited and non-refundable)
NO TICKETS WILL BE SOLD AT FESTIVAL OR DINNER

5% of ticket sales to benefit Tellico Village Fire Dept.

Parking space is limited. Car Pooling advisable. Shuttle service available from Mama's Grits parking lot to the Tugaloo Park and Pavilion and return courtesy of TLC.

Cherokee Fall Festival

September 7 & 8, 2019

10 a.m. -5 p.m. both days at Sequoyah Birthplace Museum







28th Annual Cherokee Fall Festival

'Cherokee Folklore, Legends, and Traditions"

Living History Demonstrations
Native American Dancing, Storytelling & Flute Playing

Warriors of the Ani-Kituhwa

Native American Arts & Crafts Vendors

Native American Food & Drink

Tennessee State Parks Birds of Prey Program

Civil War Battle Re--enactment & Encampment

Adult & Kid's Blow Gun Competition

Bill Landry Book Signing Sunday 11-1

Cherokee Elementary Art Display

Sequoyah Birthplace Museum Cherokee Fall Festival Info 423-884-6246

Cost: Adults \$10 each, \$5 Students 12-18, 12 & under free. 10 a.m.-5 p.m. Saturday & Sunday

Are you at risk for falls?

Join us for a **complimentary** fall prevention seminar for seniors and caregivers at BenchMark Physical Therapy!

Zach Gerber, PT, DPT, OCS, ATC, CSCS, will give tips and tricks, including a complimentary screening to evaluate strength, balance and mobility to determine low, medium or high risk for falls.

WHERE: BenchMark Physical Therapy in Tellico Village 226 Village Square Drive • Loudon, TN 37774

WHEN: Thursday, September 12, 4:30 - 5:30 PM RSVP: Email zgerber@benchmarkpt.com





PET OF THE WEEK:



These three cats are a bit new and we are still learning about them. Duke is a handsome, 2-year-old Tuxedo who is very personable and loves to be held. He is very friendly and affectionate. Wilson is an orange short-haired just under a year old. He was raised as an indoor/outdoor cat and it appears he likes that. His new home should not be in a high traffic area, perhaps a farm. Chatty Catty is a 5.5-year-old brown tabby. She a bit on the quiet side but will be a great companion cat for you. She is known for grabbing ankles as you walk by her and trying to escape her condo.

Lost pets: Please report a lost pet to the shelter as soon as possible and post a picture with a location to the Facebook page. Also, post lost or found pets to pawboost.com; this free service has a wide coverage, including many veteriarian offices.

Found Pets: Please bring found pets to the shelter as soon as possible to be scanned for a microchip. The pet's picture can be taken and posted to the Facebook page. Found pets can also be scanned at no charge at local veterinarian offices. Many people do not have or use the Internet, but they WILL report their lost pet or a found pet to the shelter. That's why it is best to start there! Remember: microchips are only \$10 at the shelter and well worth it, but it's up to you to keep the contact information current.

The Monroe County Animal Shelter is located at 170 Kefauver Lane in Madisonville (behind Wal-Mart) and is open Tuesday – Friday from 11 – 4:30 and Saturdays from 11 – 2. The shelter is closed to the public on Sunday and Monday. Call 423-442-1015 and check out all available pets on our website at www. monroecountyfriendsofanimals.org. TN Monroe County Animal Shelter is the official Facebook page for the Monroe County Animal Shelter.

All animals adopted are spayed or neutered, wormed, have age appropriate vaccinations and testing, and are microchipped with registration. Cats are litter box trained. \$50 adoption fee over 1 year old, \$60 under 1 year old.

We need foster homes for cats and kittens! It takes ALL of us to save and rescue them. Many kittens just need socialization, and what is more fun than playing and holding kittens?! YOU can make the difference!

Are you looking for a way to give back to your community? The Monroe County Animal Shelter is looking for volunteers. Perhaps you could man the front desk or help with other administrative duties. Maybe you'd enjoy being a dog walker. Perhaps you're good at grant writing or fundraising. Whatever your skill, you're needed at the shelter. Please contact us!