

Tell-E-Gram Text Only Version, Feb. 21, 2012

POA Meetings and Events:

- Public Works will be making our final leaf pick-up throughout the entire Village starting Feb. 6. For more information, call Public Works, 865-458-4522.
- POA Board Meeting, 1:30 p.m. Wednesday, Feb. 22, Yacht Club (irregular date)
- Long Range Planning, 10 a.m. Thursday, Feb. 23, POA Office

Yacht Club Offerings

- New **Dinner Menu** changes, including six new appetizers! Come in and enjoy the new selections.
- Join us for **Prime Rib Fridays** and **Free Bar Appetizers** on Saturdays.
- **Free Coffee** at **Sunday Brunch** when you bring your church bulletin.
- **Tiki Bar** is back in action on Friday evenings beginning 6 p.m.
- **Jazz Brunch**, 2-4 p.m. Sunday, Feb. 26, in the downstairs Great Room. The bar will be open! For reservations and information, contact Steve Geoffrey, 865-408-1370.

For reservations and information, call **865-458-4363**.

Poolates Canceled Feb. 23

Poolates is canceled Thursday, Feb. 23. The last Poolates class is scheduled for 4 p.m. Thursday, March 1.

Chelsea System Down

On Sunday, February 19th our Chelsea Tee Time computer went down, disabling internet and phone service to our members. The process for restoring the system will take several days. In the meantime, please call the Tanasi Proshop at (865) 458-4707 for tee time requests, bookings and to sign up for leagues.

We apologize for the inconvenience this outage may have caused. Thank you for your understanding as we work to bring up the tee time system.

POA 101

Sign up for POA 101, being held 10 a.m. Thursday, Feb. 23, in the Yacht Club. Whether you are a new property owner or have lived in the Village for years, this brief orientation on Village governance offers information for all. Call Patty Robichaud, 865-458-5408, ext. 4115, to reserve your seat and ensure adequate materials are available for all participants.

General Manager Reports on Yacht Club, Golf

By **WINSTON BLAZER**

General Manager

2011 a good year for Yacht Club

Last year was a good year for the Tellico Village Yacht Club. Under the expert management of the Compass Group, our premier amenity experienced excellent participation and fantastic reviews. Villagers enjoyed not only the dining experience but enjoyed the convenience of its meeting spaces.

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Sales at the Yacht Club were up \$80,000 when compared to 2010 sales figures. This increase was one of the desired outcomes when the Board of Directors decided to go with an outside professional food service management company. One important area Compass Group measured in 2011 was utilization of the Yacht Club for meetings and events. More than 60,000 people used the Yacht Club last year when all events, meetings and dining are included. We are looking forward to seeing how this number improves year by year.

This second year will be very important when looking at one of the key elements of the contract with Compass Group. The contract incentivizes Compass Group to draw less on the subsidy each year. For 2012, Compass Group is projecting a 15% decrease in subsidy when compared to 2011. This is a major element in evaluating how well Compass Group is managing our Yacht Club food service operation.

Throughout 2011, the Compass Group participated in the secret shopper program. With this program, secret shoppers come in and test the Yacht Club by dining and experiencing the Tellico Village Yacht Club. After dining, the shopper submits a detailed review of their experience focusing on all aspects of the evening. Food, service, atmosphere, selection, quality, and other categories are evaluated in a detailed report which is sent to Compass Group. The average score for 10 months of the program in 2011 was 90.20 out of 100 with the last survey of the year coming in at a score of 98. This is an extremely impressive average score in this industry.

The Compass Group team is working on their 2012 Marketing Plan and has plans to celebrate this year's 25th Anniversary by offering discounts to customers at different times throughout the year. They actually kicked off the celebration with a 25% off your ticket promotion on Jan. 25. The Yacht Club was packed with many Villagers who took advantage of the discounted items. If you haven't tried your Tellico Village Yacht Club lately, please do. Tiki Bar is back in action, and their Saturday free bar appetizer special is a real deal. Watch the Tuesday editions of the Tell-E-Gram for the latest Yacht Club specials and events. Call (865) 458-4363 for reservations.

Toqua and Tanasi golf course water update

Late last year, Public Works and Golf Maintenance teamed up to finish an important project that had been talked about for quite awhile. In order to provide an emergency backup water supply for the golf courses, they tied the golf course irrigation systems at Toqua and Tanasi into the potable water system.

This will be vital should a pump that supplies the water from the lake into the irrigation system fail. With the potential for extremely hot temperatures, it is imperative we have an excellent fall-back position should we have a pump go down.

During the winter, Public Works and Golf Maintenance tested the new systems to determine their capabilities. At Tanasi, we have the capability to run 17 irrigation heads at 500 gallons per minute. At Toqua, 17 heads can run at 550 GPM. Both systems checked out well, and now the Golf Superintendents have a new tool in their emergency tool box.

Planning is underway to install the same modification at the Links at Kahite. It will be nice to know we have a backup water source in case we experience another severely hot, dry summer and a pump goes down.

Kudos to our Public Works and Golf Maintenance team members.

25th Anniversary upcoming events

The next couple of months hold more opportunities for Villagers to help celebrate the 25th Anniversary of the first families moving into the Village. In March, we will be highlighting the churches that have grown with the Village and the good things they do for Tellico Village and

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the surrounding communities.

To celebrate the churches in March, the Yacht Club is offering 25 percent off your Brunch on Sunday, March 25. It sounds like a great day to celebrate the 25th Anniversary.

The 25th Anniversary theme for April is fitness. The Recreation staff is planning several events during the week of April 23-28 to focus on fitness and all that Recreation has to offer. The week will feature open houses, special tournaments, and events.

Look for more details about these and other 25th Anniversary events in the Tell-E-Gram and *The Connection*.

Some Other Stuff You Need to Know...

Lions' 11th Annual Chili/Soup Dinner Feb. 28

Tellico Village Lions Club invites our neighbors in the Village and surrounding area to join us for this popular event. It will be held at the TV Community Church 4-8 p.m. Tuesday, Feb. 28; tickets are \$10 when purchased in advance or \$12 at the door. Purchase them from any Lion, The Village Salon, United Community Bank, or Marcia Higby at 865-458-9356.

The menu remains the same-chili, chicken soup, antipasto salad, hand-dipped ice cream, ice tea, or lemonade.

Our dedicated chefs will be planning, cooking, and supervising the meal. The chili is Larry Stickler's recipe. The best ingredients are used, and excess fat is removed from the beef. Joe Klint is famous for his soups! The chicken and vegetables are fresh. Mario Catani claims the antipasto salad recipe. It is truly delicious and a favorite of past patrons. Plan to attend and enjoy this meal with friends.

The TV Lions Club is a 501.c3 charitable organization devoted to public service and the fight against blindness.

Submitted by Merlyn Knepp

Mah Jongg - Open Play Schedule

- 1st Wednesday of each month in Tanasi Game room, meeting for lunch at noon and Mah Jongg from 1-4 p.m.
- 2nd and 4th Tuesday of each month at our Chota Rec Center, 1-4 p.m., room B.
- 3rd Thursday of each month at Chota Rec Center, 1-4 p.m., room D

Everyone is encouraged to wear their NAME TAG. For more information, call Carolyn Neely, 865-458-1323

Submitted by Carolyn Neely

Men's Softball Looking for Players

Tellico Men's Senior Softball is looking for new players for the 2012 season (spring and fall). A kickoff meeting will explain how the league operates at the Chota Rec Center 1 p.m. Tuesday, Feb. 28. Men who live in Loudon County, Kahite, or Rarity Bay and are 53 years or older are eligible. All new players who come to a player evaluation will be drafted by one of the six teams and guaranteed to play every game. For additional information, contact Commissioner David Davis, 865-458-0952 or ddavis60@charter.net.

Submitted by Bill Sack

Next Few Days Ahead

Wednesday, February 22nd

8 am- Aerobic Fit & Tone (KAC)
8:30 am- Racquetball (CRC)
8:30 am- Aerobics (WC)
8:35 am- Water Aerobics (WC)
9:45 am- Water Exercise (WC)
9:45 am- Tai Chi (WC)
9:45 am- Tai Chi Practice (KAC)
10 am- Badminton (CRC)
11 am- Table Tennis (KAC)
11 am- Arthritis Water Class (WC)
11:30 am- Yoga (WC)
12:30 pm- Rubber Stampers (CRC)
1 pm- Advance/Level 3 Line Dance (WC)
1 pm- Mah Jongg (KAC)
1 pm- Contract Bridge (CRC)
1:30 pm- POA Board Meeting (YC)
2 pm- Wallyball (CRC)
2:15 pm- Intermed/Level 2 Line Dance (WC)
3:30 pm- TOPS (CRC)
4 pm- Pilates Yoga (WC)
4:15 pm- Basketball (CRC)
5 pm-Co-ed Water Fitness (WC)
6 pm- Yoga (WC)
6 pm- Adult Bible Study (CRC)

Thursday, February 23rd

8 am- Fit & Tone (WC)
8:30 am- Pilates (KAC)
8:30 am- Racquetball (CRC)
9 am- Pickleball Board (CRC)
9:15 am- Fit & Tone (WC)
9:30 am- 5 Crown Cards (CRC)
10 am- Long Range Planning (POA)
10 am- POA 101
10 am- Water Fun & Movement (WC)
10:15 am- Beginning Tai Chi (WC)
11 am- Wallyball (CRC)
11 am- Table Tennis (CRC)
12:30 am- Ladies Duplicate Bridge (CRC)
1 pm- Public Services Adv Comm (POA)
1 pm- Intro (level 1) Line Dance (WC)
2 pm- Rec 101 (WC)
3 pm- Weight Watchers (CRC)
3 pm- Genealogy (CRC)
4 pm- Zumba - Canceled (WC)
4 pm- Beginning Racquetball (CRC)
4:15 pm- Basketball (CRC)
6:15 pm- Badminton (CRC)
7 pm- Memoir Class (CRC)

Friday, February 24th

8 am- Aerobic Fit & Tone (KAC)
8 am- Basketball (CRC)
8:30 am- Racquetball (CRC)
8:30 am- Aerobics (WC)
8:35 am- Water Aerobics (WC)
9:45 am- Tai Chi Practice (KAC)
9:45 am- Fit & Tone (WC)
9:45 am- Intermediate Yoga (WC)
9:45 am- Water Exercise (WC)
11 am- Arthritis Water Class (WC)
11:30 am- Yoga (WC)
12 pm- Memoir Class (CRC)
12 pm- Open Badminton (CRC)
1 pm- Line Dance Practice (WC)
1 pm- Bridge (CRC)
2 pm- Inspired Writing class (CRC)
4 pm- Aqua Zumba (WC)

Saturday, February 25th

8:30 am- Racquetball (CRC)
8:35 am- Deep Water (WC)
8:45 am- Fit & Tone (WC)
10:30 am- Advance Line Dancing (WC)
11 am- Wallyball (CRC)
12:30 pm- Badminton (CRC)

Monday, February 27th

8 am- Aerobic Fit & Tone (KAC)
8 am- Basketball (CRC)
8:30 am- Racquetball (CRC)
8:30 am- Aerobics (WC)
8:35 am- Water Aerobic (WC)
9:45 am- Water Exercise (WC)
9:45 am- Tai Chi (KAC)
9:45 am- Intermediate Yoga (WC)
11 am- Table Tennis (KAC)
11 am- Water Arthritis (WC)
11:30 am- Yoga (WC)
1 pm- Advance/Level 3 Line Dance (WC)
1:15 pm- Badminton (CRC)
2:15 pm- Intermed/Level 2 Line Dance (WC)
3 pm- Mac Users (CRC)
3:30 pm- Stability Ball (WC)
4:15 pm- Basketball (CRC)
6 pm- Bridge (CRC)
6 pm- Yoga (WC)
6:30 pm- TVKWO (KAC)

Tuesday, February 28th

8 am- Fit & Tone (WC)
8:30 am- Racquetball (CRC)
9:15 am- Fit & Tone (WC)
10 am- Water Fun & Movement (WC)