

Tell-E-Gram Text Only Version, Dec. 13, 2016

POA Meetings and Events (red denotes irregularity of time, day, and/or location):

- **Architectural Control Committee, 9 a.m. Thursday, Dec. 15, POA Conference Room**
- **Finance Advisory Committee, 9 a.m. Friday, Dec. 16, POA Conference Room**
- **Dock Captains, 3 p.m. Monday, Dec. 19, POA Conference Room**
- **Golf Advisory Committee, 3 p.m. Tuesday, Dec. 20, POA Conference Room**

It's Time Again to "Tell'em You're Happy!"

By Joe Bogardus

For the past four years Tellico Village has been recognized with different Bliss awards from Real Estate Scorecard.com (RES). With each recognition the Village has benefitted from the national publicity campaign launched by RES. It's time again to vote for these prestigious recognitions.

Real Estate Scorecard is an industry leader in online real estate reviews, providing in depth information about the most popular master planned communities in Florida, Georgia, North Carolina, South Carolina and Tennessee. Bliss Award winners are included in an extensive national public relations campaign placed with print, electronic and online media outlets.

In 2013, Tellico Village won the Bliss Award for the "Best Master Planned Community in Tennessee." The next year, 2014, the community was recognized as "The Happiest Community in the Southeast." In 2015, Tellico Village received the Bliss Award for "The Best Community Spirit." In 2016, we won the Best Tennessee Community award again. The 2014 through 2016 recognitions and the accompanying RES publicity augmented the Tellico Village marketing/communications efforts, resulting in numerous leads and visits by prospective Villagers.

"In each of the last two years more than 1,000 Village households have voted in the competition," commented John Cherry, Tellico Village Property Owners Association (TVPOA) public relations manager. "We literally overwhelmed Real Estate Scorecard with our community participation. It would be great if we could exceed that effort for a 2017 Bliss Award."

Below is information on how and where you can vote for Tellico Village as the best place to live. As part of the process, you will be asked to enter your email address to verify property ownership status. You need not to worry about privacy issues. According to Margie Casey at RealEstateScorecard.com, "These email addresses are not being added to our marketing database and will not be shared with any third party."

She adds, "There are the only two reasons RES might possibly need to contact a Bliss Award voter:

- 1) If we can't verify the property owner's name with public records to validate their vote. We may write the individual asking if there is another name on file in public records.
- 2) If we receive duplicate votes from one legal address. We will only count one 2017 Bliss Award vote per legal address. We may inform a property owner if we see duplicate address submissions."

VOTING RULES:

- Submissions will only be accepted from property owners of record.
- Property owners are to submit their vote online at www.realestatescorecard.com. To quickly vote, click the orange medallion 'Vote Now' on the left side of the upper image. The voting medallion will not show up on mobile devices and tablets.

- Only one vote per property address will count.
- Property owners can choose to vote anonymously.
- Submission deadline is January 10, 2017.

The comment section is the most important part of the Bliss Award ballot.

So let's get out there and vote! Voting takes less than a minute. It's a great way to make a positive contribution to the marketing/communications program for Tellico Village. All you need to do is just "Tell'em it's better at Tellico Village."

Joe Bogardus is a retired marketing communications professional and Tellico Village resident who has acted as an unpaid volunteer consultant to the TVPOA in the re-launch of the Tellico Village brand and the accompanying marketing/communications program.

Recreation Department Greatest Hits of 2016

By Winston Blazer, General Manager

Editor's Note: This is the third in a series to highlight some of the great accomplishments of our various departments within the POA.

Last week I wrote about a lot of good things that the team in our golf world accomplished this year. This week, I wanted to pass along good news of the fantastic year our Recreation Department team had this year.

All of our hard working employees in recreation do a fantastic job caring for multiple facilities and providing a wide variety of recreational activities. Whether it's taking care of the pool and exercise areas at the Kahite Activities Center, keeping the myriad groups scheduled and happy at the Chota Recreation Center, or operating our 27,000 square foot Wellness Center, our staff does everything in their power to ensure an excellent wellness culture and experience for Villagers.

This year saw the departure of Holly Bryant as our manager in recreation, but we have hired an outstanding Recreation Director in Simon Bradbury. Simon comes to us with more than 16 years' experience working for the city of Pigeon Forge in their Parks and Recreation division. Simon knows wellness and recreation, and I am confident he will take us to new heights in that arena.

What follows are some of the accomplishments and highlights brought to the community by staff and volunteers in recreation:

- Started a new "Super Circuit" class as a clinic and will become permanent in 2017
- Added another personal trainer, Lori Rooney, who focuses on TRX, group fitness and water training
- New Dragon boating club enjoyed their inaugural season with 32 guests paddling with 18 members. They paddled in three festivals and took home second place at the KARM event in Knoxville.
- The biennial Quilt show, held in October, saw record attendance numbers, including 156 volunteers and 726 attendees. Their largest show in 20 years.
- This year's annual fall Pickleball Tournament saw 165 participants, including 75 guests from outside the community.
- The Tellico Village Wellness Center was named the best fitness center in Loudon County by the News-Herald in late August
- Camp Tellico ended the 2016 summer season with 20 sponsors, donating both food and money. This year saw the addition of "breakout" puzzle games for the kids and inflatable water slides for their Friday activities.

- A Butterfly box was built by Chad Johnson and his crew from Public Works at the request of a property owner with the help of Jessica Antrim. This box resides along the Wellness Center walking track and contains flowers that should bloom from early spring to late fall and will attract Monarch butterflies on their migratory path.
- Tellico Village Tarpons Swim team finished the season undefeated. They placed 8th overall in the Smoky Mountain meet, placed 18th in Knoxville City Meet, and finished 1st in their league. They will be moving up another division next year.

These are exciting highlights from 2016. Along with all that activity, our recreation facilities host approximately 18,000 guests a month. We will host more than 200,000 guests in 2016 at our recreation facilities. That's fantastic!

Thank you to all the staff and volunteers who help make recreation healthy and fun, and good luck in 2017.

Holiday trash schedule

There will be **no change** to the Santek schedule:

- Christmas, Dec. 25, falls on a Sunday.
- New Year's Day falls on a Sunday.

For questions or more information, call Santek at 844-500-1161.

October 2016 Financial Report

By Parker Owen, Director of Finance

The 2017 Budget and Five Year Plan

At their Nov. 16 meeting the TVPOA Board of Directors approved the 2017 operating budget for revenues, expenses and net income. The 2017 assessment rate was set at \$123.48 per month, which represents a 5% increase over 2016. A capital plan totaling \$1,218,300 was approved, with 72% of that amount going to equipment replacements and renovations. New additions to infrastructure, including a Tanasi clubhouse parking expansion and water booster pumps, accounted for the balance.

Various increases to user fees were approved, including a 3% increase in water and sewer rates, driven by cost increases for purchased water and sewer services and higher maintenance costs to support an aging water and sewer system. Dock slip rental fees were increased 3%, the first rate increase in eight years, and RV storage space rates were increased 3%. There were no increases in fitness membership rates. Golf green fees were increased \$2 for pre-paid and \$3 for daily fees, but there is no increase in daily or pre-paid cart fees and no increase in range fees.

The High Cost of Roads

Reserves funding and uses received a lot of attention during this year's budget process, driven by the realization that increasing demands for repairs, replacements and renovations to our aging infrastructure have outpaced our current formulas for funding the Repairs and Maintenance Reserve Fund. The funding formula for the R&M Reserve Fund is being increased from 9% of net collectible assessments to 13% of net collectible assessments in 2017 through 2019, then to 14% thereafter. This increase in funding is driven by our expectations for significant increases in road work, specifically milling and paving, plus continued rejuvenation work throughout the Five Year Plan and beyond.

We are responsible for maintaining about 110 miles of residential roads in Tellico Village. We do that with periodic asphalt treatments using a product called Pavement Dressing Conditioner (PDC). This product extends the life of our asphalt roads by about five years before treatment is

required again. Eventually our roads require repaving, which is much more expensive. PDC helps defer the repaving process and minimize the long term costs of maintaining our roads. This process is ongoing and never ending, so we have to budget for a combination of rejuvenation and repaving a portion of our roads each year to keep them in good condition. We budgeted for these expenses from the R&M Reserve Fund and simultaneously increased the formula to ensure adequate levels of funding.

Plans for New Amenities

A great deal of discussion and debate during this year's budget process centered on the issue of new amenities, specifically plans for updating the Toqua golf clubhouse, and for enhancing the facilities at the Kahite clubhouse. There was general consensus that the Toqua clubhouse is outdated and inadequate to serve the needs of our membership, and there was also general agreement that the "double-wide" temporary structure at Kahite needed to be replaced with something more permanent. After considering several combinations of timing of these facilities, they were both slotted for construction in 2019 with detailed design work slotted in the previous year, 2018. While the scope, scale, costs and timing of these projects are subject to further study and evaluation, slotting them into the Five Year Plan is a significant first step in bringing these projects to fruition.

Key considerations in the timing of these projects are the funding of the Amenity Reserve Fund and the retirement of the existing Wellness Center debt. The Amenity Reserve Fund will top \$1 million in 2017 and will increase over \$200K per year going forward based on current funding formulas. This is enough to fund a significant portion of the cost of these projects. In addition, the Wellness Center note is retired in mid-year 2020, freeing up a significant amount of debt service capacity, which could be used to finance the shortfall not covered by the Amenity Reserve. The challenge, to be addressed in 2017, is to determine the scope and rough design parameters of these projects to meet our facilities needs in an affordable, financially prudent manner. The Board accepted the 2018 to 2022 Five Year Plan as a planning document subject to change based on continued review.

2017 Budget is Cash Self-Sufficient

The 2017 budget is cash self-sufficient, meaning that all current 2017 operations and the 2017 Capital Plan can be paid for with cash generated during 2017, without reducing reserves and without increased borrowing. The 2017 budget generates positive cash flow of \$287K, which is used to increase our net reserve balances and to make payments to principal on our existing debt.

Monthly Financials

At their November meeting, the Board of Directors approved \$22,240 capital for renovation of the Toqua Clubhouse men's and women's restrooms, with funding from the R&M Reserve Fund. The Board also approved \$25,085 for a portion of a water booster pump station to support water service to 26 newly platted lots in Coyatee Hills, with funding from the Water & Sewer Reserve Fund. The Builder will pay the remaining \$20,000 of the cost of the project. Renovation of the 1st and 3rd floor Yacht Club restrooms was approved for \$93,254, with funding from the R&M Reserve Fund from the 2017 budget. Additionally, installation of a new irrigation intake line at Toqua Golf Club was approved for \$67,390, with funding from the R&M Reserve Fund from the 2017 budget.

At this point in the year we have approved approximately 84% of the 2016 Capital Plan and are about \$27,000 under budget with additional capital deferrals expected of about \$182,000. Year to date net income reflects an unfavorable variance to budget of about \$102,000. Following are Tellico Village POA budget figures for the full year 2016, year-to-date variances from budget through October 2016 operations, and year-end projections based on meeting the budget for the remaining months of the year. Net cash flows exclude changes in working capital and debt payments to principal.

| Cash Flow Budget, YTD Variances, Projections | | | |
|---|--------------------|---------------------|-------------------|
| Cash Flow Component | 2016 Budget | YTD Variance | Projection |
| Net Income | \$ 138,682 | \$ 102,129 | \$ 36,553 |
| Depreciation | 1,390,839 | 63,103 | 1,453,942 |
| Capital Expenditures | (1,173,200) | 27,628 | (1,145,572) |
| Net Cash Flow (excluding Working Capital and debt payments to principal) | \$ 356,321 | (\$ 11,398) | \$ 344,923 |

Watch Your Speed

Speeding in and around Tellico Village has always been an issue. To help raise awareness and see if we can get folks to dial it down a bit, the POA occasionally deploys its speed awareness trailer on the Parkway or in one of the neighborhoods.

As a reminder, speed limits are there for your safety. 50 MPH on the Parkway (state highway), 35 MPH on main feeder roads (Chota, Toqua, Sequoyah, etc.), 25 MPH on all other Tellico Village roads.

The roads in Tellico Village are winding and narrow. The developer made them that way to try to keep speeds down.

Slow down. Save lives.

Photo taken on Tanasi Road.

Yacht Club and Tanasi Bar & Grill

- NEW! Tanasi Bar & Grill is now **delivering dinner** 4:30-7:30 p.m. every day. Call for details: 865-458-9392.
- **Music Monday** Dec. 19, 5:30-7:30 p.m., Christmas in July with Bary Jolly, Tanasi Bar & Grill.
- The **Toqua Café** is available for holiday parties for up to 60 guests.
- Holiday schedule:
 - The **Yacht Club** will be closed Friday, Dec. 16, for special scheduled events.
 - The **Yacht Club** will be closed Dec. 23-29 and will open for regular hours Friday, Dec. 30.
 - **Tanasi Bar & Grill** will be closed Christmas Eve and Christmas, Dec. 24-25.
 - **Tanasi Bar & Grill** will have a special **New Year's Day Brunch Buffet 9 a.m.-3 p.m.**. There will be a live omelet and carving station. The spread will include breakfast favorites and traditional New Year's meals. Tanasi Bar & Grill will close after the brunch.
- Tanasi menu: www.tellicovillagepoa.org/images/tellico/pdfs/ta-menu.pdf
- Yacht Club menu: www.tellicovillageyachtclub.com

Tanasi Bar and Grill: 865-458-9392

Toqua Café: 865-458-1330

Yacht Club: 865-458-4363

Recent Events and Bragging Rights

Results of Kahite Neighborhood United Way Drive

The Kahite Neighborhood completed their 30-day campaign (Oct. 1-31) to raise funds for the Monroe County United Way. Over 45% of Kahite residents contributed almost \$28,000 which will go to help many Monroe County non-profits. Last year the Kahite Neighborhood was the third-largest giving entity in Monroe County!

"Swing Fore Sevier County" at Tellico Village Raises \$2,200 for Gatlinburg Fire Relief

The PGA Professional Staff at Tellico Village hosted a successful fundraising event on Saturday, Dec. 10, for victims of the recent fires in Sevier County.

Despite temperatures never exceeding 40 degrees, the members at Tellico Village generously stepped up and supported the "Swing Fore Sevier County" at Tellico Village's Toqua Golf Club on Saturday, Dec. 10. The golf professional staff consisting of Jim West, Adam Jacob, Jeff Harrington, Casey Flenniken and Charles Roffers donated their time to give lessons for donations from 10 a.m. until 4 p.m. on the practice range at Toqua raising a total of \$2,200 for the America Red Cross to help with recovery efforts.

"Our members at Tellico Village are so good at supporting those in need, and this event was no exception. Frigid temperatures and blustery wind didn't deter them a bit. We bundled-up and had a great time helping them improve their golf games all the while raising money for our friends in Sevier County affected by this horrible disaster," said Jim West, PGA Director Golf Operations at Tellico Village.

Additional donations for relief efforts can still be made at Tellico Village's Toqua Golf Club.

Some Other Stuff You Need to Know...

Vote for Smoky Mountain Service Dogs

Smoky Mountain Service Dogs is one of nine finalists in BB&T's "Shine a Light" contest! The nine finalists were selected by BB&T, and the grand prize winner will be selected by the public—and the grand prize is \$10,000!

Now we need your help—please go to shinealight.bbt.com to vote for SMSD. You can vote from Dec. 8-Dec. 16. You can see all nine finalist stories at the website—but we know you'll vote for SMSD. Visitors to the site can vote only once.

Please share this with your families, friends and clubs and ask everyone to vote. Our wounded veterans and all members of the SMSD organization thank you!

Clubs NOT meeting in December

The Tellico Village Yacht Club has informed us the following clubs will NOT be meeting in December: Art Guild, California Club, Roadrunners, Top Notes, TV Riders, and Village Vettes.

CANCELED: STAYinTV chat session Dec. 15

The chat session scheduled for Dec. 15 has been canceled.

Rescheduled: Hike Indian Boundary Reservoir Dec. 19

The Muddy Boots Hiking Club will depart 8 a.m. Monday, Dec. 19, from Chota Center (across from the gas station), to hike:

- Indian Boundary Reservoir
- Distance: 4 miles
- Rating: Easy

- Leader: Garry Lucas

Hiking boots and hiking sticks are recommended. Driving directions will be provided the morning of the hike. Bring water, a snack, and a trail lunch. Carpooling is recommended, passengers are asked to contribute \$6 to the driver to help cover gas, etc. For more information, go to www.telliconewvillagers.com/muddy-boots.

Hike East Lakeshore Trail Dec. 20

Join us on Dec. 20 when we will hike the Wildcat Point Spur of the East Lakeshore Trail. This 2.5-mile hike provides beautiful views of Tellico Lake. We will gather at the Poplar Springs Boat Ramp parking lot at 9 a.m., where we will car pool to the trail head. Hikers coming from Kahite, can meet us around 9:20 a.m. at the Peterson Road Trailhead, which is at the intersection of Peterson Road and East Coast Tellico Parkway. The East Lakeshore Trails are just across the lake and are one of the most beautiful and accessible hiking trails in East Tennessee and have been designated as National Recreation Trails by the Department of the Interior. If you would like to become more familiar with these trails and/or would just like to take a short 2.5- to 3-mile hike, then come join us on the third Tuesday of every month. All of the monthly hikes should finish no later than 11:30 a.m. Your hike leaders will be Larry Elder and Jon Foreman. For additional information, feel free to contact: Larry at lelder49@gmail.com or 865-657-9722, or Jon at for4man@charter.net or 412-337-5500.

January Ladies Luncheon & Fashion Show—RSVP by Dec. 22

Tellico Village Ladies Luncheon & Fashion Show will be held on Wednesday, Jan. 4, at the Yacht Club. Fashions will be presented by the Good Neighbors Shoppe along with music provided by Peggy Bastein. Doors open at 10 a.m. for your shopping convenience with lunch being served promptly at 11:30 a.m.. Our charity bakers will be baking to benefit the Tennessee Blue Bird Society with desserts available for purchase at the luncheon. Our vendors this month will include Melinda Semer (The Granola Lady), Betty Cheshire (DoTerra Essential Oils), Jim Farmer (Humorous Author), Denise Burchfield (Naughty Gecko Handicrafts) and Good Neighbors Shoppe. The cold weather menu is a 12-hour Braised Short Rib on top of Whipped Potatoes with Seasonal Vegetables. Rolls, coffee, tea, and water included. Reservations can be made along with cash or check for \$15 payable to TV Yacht Club at the Yacht Club by the early deadline of Dec. 22.

Medic Blood Drive Dec. 23

Medic Blood Drive will be at the Chota Recreation Center noon-5 p.m. Friday, Dec 23.

Meet Lacey, the Pet of the Week

Look for the love in her eyes! All Lacey wants is love and a forever home. You could be the one who falls in love with this medium-sized, mostly white with some brown, Dane/terrier mix. She was a homeless stray when she came to Monroe County Animal Shelter. Her story is unknown. However, it appears life had been hard for this friendly, 2-year-old girl. She was skin and bones and had a skin condition. What is known about Lacey is she is sociable and loves humans. Plus, Lacey is a real lady and gets along with other cats and dogs. At her foster home, she has quickly adjusted to love, and a friendly environment. Her foster family reports she is housetrained and she loves comfy pillows or sofas almost as much as she loves people. Lacey is spayed, has her vaccinations, and microchipped. You can arrange an appointment and meet this girl. We're sure once you do you will want to take her from her foster home to her new forever home. Act now and call the Monroe County Animal Shelter at 423-442-1015 to learn more about Lacey and make an appointment to meet her.

If you are thinking of giving a cat or dog as a Christmas gift there are some things you should consider. Unless you are sure the cat or dog you are picking out is the cat or dog the person you are gifting wants, it is better to give a gift certificate. Adoption gift certificates are available for Christmas and all year at the Monroe County Animal Shelter. Also, it is wise to consider bringing

the new pet home after the hub bub, the temptation of snacks and gift wrappings of Christmas are past. All animals adopted from Monroe County Animal Shelter are spayed or neutered, have age appropriate vaccinations and testing, and are microchipped (with registration). Shelter Needs: Paper Towels, Laundry detergent, lots of scoopable/clumping cat litter, copy paper, bleach, Q-tips, cotton balls, and Original blue Dawn-all cleaning & office supplies are always needed!

The Monroe County Animal Shelter is located at 170 Kefauver Lane in Madisonville (behind Wal-Mart) and is open Tuesday-Friday from 10-5 and Saturdays from 10-2. The shelter is closed to the public on Sunday and Monday. Call 423-442-1015 and check out all available pets on our web site at www.friendsofanimalsmc.org TN Monroe County Animal Shelter is the official Facebook page for the Monroe County Animal Shelter. Adoption Gift Certificates available all year.

Why join the Tellico Village HomeOwners Association?

Be Informed – Be Engaged – Be Heard

Membership Matters!!! In 2016, because of your interest and enthusiasm, we set the highest ever membership record in the history of the HOA – 1785 household memberships!!!

This year we have set the goal as “2000 memberships in 2017” which, for the first time ever, would mean that our membership would be over 50% of the home owner population. Your support through membership is what makes your HOA effective in representing you.

Although the HOA has a dynamic social program our primary goal is to advocate for EVERY home owner on relevant issues in the Village, political awareness in the Village, as well as, local government and fellowship for members. Our focus is on relevant Village issues that increase property values, improve timely communication, enhance safety and security and improve the overall quality of life in Tellico Village.

Throughout the year we provide on-going communications, informative general membership meetings, special forums focused on pertinent issues, as well as, the Neighborhood Watch Program just to mention a few areas in which the HOA provides value to home owners.

Consider the return on investment of the \$10 per household per year membership that enables us to continue effectively representing your interests to the POA Board, all POA committees, T-DOT, TVA, local government and other agencies that affect each of us.

Your support enables us to be your “Homeowner’s Advocate.”

Join or renew today on-line at www.hoatv.org or at the Tellico Village library. Thank you for your support.

Library Corner

- **Dec. 20, 9:30-10:30 a.m. OR 10:30-11:30 a.m.:** "Decorative Napkin Folding" is a type of origami, and welcomes your guests to a beautiful and special Holiday table. It's fun, and can be used for everyday decorating as well. Specialist Margaret Boyes instructs two session, each limited to 15 participants. Call the Library to sign up for either 9:30-10:30 a.m. OR 10:30-11:30 a.m. at (865) 458-5199.
- **Jan. 6, 10 a.m.-noon:** The Library is proud to host Nationally renowned author and "Old Master Needle Artist," Joan McIntee, at a demonstration and book signing of the authentic Colonial needle art: TENERIFFE EMBROIDERY. Ms. McIntee has taught Teneriffe Embroidery for 35 years and copyrighted two full-color instruction booklets on the art, and has taught seven different needle arts. She is honored in *Who's Who of Community Leaders in America*, and active in Dolly Parton's Imagination Library.

Charitable activities in the area

Mitten Drive through Dec. 21

Spread the warmth: New or handmade hats, mittens, gloves, scarves, and socks for children and adults are needed for children and adults in Loudon and Monroe counties. Your donated items will be distributed by the Good Samaritan Center and the Good Shepherd. You can drop off items at the Wellness Center Christmas Tree, the Chota Rec Center Christmas Tree, or the Community Church at Tellico Village's Wishing Well.

Looking for a holiday volunteer opportunity?

The Elf Project for a Child's Christmas needs volunteers for this year's Christmas season. Operating in Loudon, Monroe and Knox counties, The Elf Project is a unique combination of donations and volunteers who accompany parents on a shopping trip for their kids.

It doesn't take much to become an Elf Volunteer: just a commitment of \$50 per child **and/or** about an hour of time to meet and shop with a parent. This shopping outing can be one of the best experiences you have this Christmas.

For more information, please visit our website: theelfproject.org or contact founder Sandra McEntire at theelfproject@gmail.com.

United Way Update

Progress continues to be made in reaching the Village campaign goal of \$90,000. Currently, donations total \$77,488 which is 86.1% of the goal. A total of 391 individuals/families (only 8.7% of residents) have contributed with an average donation of \$198.18. Significantly, of these donors, 78 are leadership givers donating at least \$250; this equates to 64% of the total donated to date. Twenty-one new donors have joined in. Unfortunately, many who have donated in the past have not yet made a contribution to the current campaign. Were they to do so we would exceed the goal. So, if you have donated in the past but have not done so this year, please join us again with a contribution.

Your donation is, of course, tax deductible if you itemize your deductions. Even if you do, the tax break you get may be limited based on your income and level of your donation deductions. There is a way for those who have IRAs to donate and get a full tax deduction. This can be done by making a **Qualified Charitable Deduction** from your IRA. Doing this avoids the tax you normally have to pay when you withdraw funds, either directly or as a **Required Minimum Distribution**. If this is an option, discuss it with your financial advisor.

In cooperation with TV Broadcasting a video (link: [Unite Way-2016-Vimeo](#) or on Charter Channel 193 at 1 p.m.) has been produced that features four of the partner agencies that are supported by UWLC. Based on viewership data many of you have taken they time to view it and have hopefully learned more about how the dollars donated are working to improve life for residents of Loudon County.

Interestingly, three of the four featured agencies are involved, in some fashion, with remediating the impact of poverty on children. There are quite a few more partners that work in this area as well. This indicates that Loudon County has a significantly large portion of its population living at or below the poverty level as designated by the government.

Poverty has an insidious effect on children and their chances for future success in life. Children who are hungry or do not get proper rest have their performance in school adversely effected. This, in turn has serious repercussions on their ability to learn the skills they need to succeed in our increasingly technically complicated economy. Your donations give TAP the resources to provide computer systems to poor families, Panther Pack to provide weekend snack packs for children in the school system whose meals are subsidized, and the Boys and Girls Club to give free tuition to attend their programs for children whose parents cannot afford the cost.

As has been emphasized, your donations are used strictly for the benefit of residents of Loudon County. Please donate, if you have not already done so, and have a significant impact on the life of your fellow residents of our county, particularly its children and elderly residents.

Reminder from the Fire Chief

Getting a first responder on scene to render pre-hospital care is important, and saving time often improves the outcome. Every time there is a large fund event at the Yacht Club, the volume of vehicles is extensive as compared to normal operations. People are routinely illegally parking on the access driveway since the parking lot is overwhelmed. Trying to get a fire engine or ambulance in quickly may become an impossible task. **Please park responsibly; you may just save a life.**

Holiday Announcement from UPS

UPS will be making deliveries in the Toqua Neighborhood via a golf cart with trailer. This will provide an earlier delivery time for the residents of Toqua and eliminate the need for a larger UPS vehicle to be in that neighborhood late in the evening. Thank you, and keep an eye out for delivery drivers bearing gifts.