

Tell-E-Gram Text Only Version, August 31, 2015

POA Meetings and Events:

- POA Board Workshop, 10 a.m. Tuesday, Sept. 1, POA Conference Room
- Recreation Advisory Committee, 9 a.m. Thursday, Sept. 3, Wellness Center
- Architectural Control Committee, 9 a.m. Thursday, Sept. 3, POA Conference Room
- Communications & Marketing Advisory Committee, 9 a.m. Friday, Sept. 4, POA Conference Room

Tellico Village Property Owners Association

Board Workshop Agenda

10:00 a.m. Tuesday, September 1, 2015

POA Conference Room

<u>Topic</u>	<u>Purpose/ Outcome</u>	<u>Presenter(s)</u>	<u>Timeframe</u>
Introductory Remarks		Alan Hart	10 a.m.
Road Rejuvenation	Update	Jeff Gagley	10-10:15 a.m.
Marketing Plan Net Costs	Update	Winston Blazer	10:15-10:30 a.m.
Discovery Building Floor			
Plans/Operational Plans	Review	Beth Kuberka	10:30-11 a.m.
LRPAC Tool	Discuss	Joe Marlette	11-11:30 a.m.
Other			

From the Boardroom

Public Services Advisory Committee

By Bob Coates, POA Board of Directors

Years ago when I first served on the Finance Advisory Committee (FAC), I became acquainted with the activities of the Public Services Advisory Committee (PSAC) as it was my first liaison assignment. Now after many years on the Board, I have returned as the Board liaison to this committee. While all of the membership has changed, the committee still has a diversified group of qualified and dedicated members.

Current members are Chair Ken Holland, Vice Chair Peggy Baumgartner, John Hirzel, Bobbie Johns, and Dock Captain Tom Borloglou. They meet monthly with Director of Public Works Jeff Gagley. Karen Davis serves as the recorder for the Committee.

The PSAC charter states that this committee advises the Director and makes recommendations to the TVPOA Board of Directors on all matters pertaining to the construction, maintenance, repair, or improvement of the Common Property and Facilities of the TVPOA. That pretty much says it all when you consider that it includes everything having to do with roads, erosion and storm water drainage, maintenance and repair of facilities, pumping systems, solid waste disposal, capital projects, traffic control devices, and general safety considerations.

The committee is assisting Director of Public Works Jeff Gagley with two goals for 2015. The first is a dock rate study. The purpose is to develop a comprehensive study of Public and Private Marinas in East Tennessee. Deliverables will include a rate comparison, amenity comparison, size and number of slips in each location, and the implications of leasing POA docks to the public.

The second goal involves a Water and Sewer Rate Structure and Reserves Funding Formula. This goal is being worked in conjunction with the FAC.

Following are some questions posed to the PSAC members along with their responses:

Why did you volunteer to be on the Public Services Advisory Committee?

Ken Holland (KH) - Because I had 40 years experience in construction, ready mix concrete construction projects in industrial, commercial, and residential applications, and business management experience running my own business with 98 employees. I hoped that this experience would be of some value to my community. I had not volunteered for the first 6 years I was retired and it was time to give something back to my community.

Peggy Baumgartner (PB) - I wanted to learn more about how the Public Works department worked. It serves the most vital purpose for the Village, and I thought it would be interesting to understand how all of the different departments within Public Works function.

Tom Borloglou (TB) - To contribute whatever I can to help improve my community.

John Hirzel (JH) - Two Words: "Bruce Pidd." I made a promise to Bruce that I would continue helping Jeff Gagley whenever I could. I applied to be on the committee because Jeff asked me why I would want to continue to sit in the audience when I could sit at the table. Because of my respect for Jeff, I applied to serve on the committee to participate in the discussions; a decision I have not regretted.

Bobbie Johns (BJ) - I volunteered, because the only way to make a difference is to become part of the system that makes the decisions.

What is your primary goal that you would like to achieve during your three year term as a committee member?

KH - My goal is just to use my past life experiences to help the POA better manage our community. It also helps me appreciate the work that it takes to keep Tellico Village operating.

PB - Assist Jeff and his staff on reaching their goals. Volunteering on ad hoc committees that we form during the year. This year it has been researching and compiling a new benchmark study of local marinas to compare amenities and costs.

TB -To offer the viewpoint of a knowledgeable, caring resident and to influence the committee in a positive way.

JH - My goal has been to assist those who do not understand the in-depth financial information presented to them. I wanted to condense the sixteen (16) pages of financial data down to three (3) pages and finally down to one (1) page. In addition, I want to help Jeff Gagley any way I can with the budget process.

BJ - I'm very interested in improving and enhancing the physical amenities in Tellico Village which are of primary importance to the growth of communities like ours. I want to see improvements made now, not ten years from now so current residents can enjoy those amenities. This will also make it more likely we will be able to sell our homes at a profit when we are too old to use the facilities available here.

If you could change or improve one aspect of Public Works, what would it be?

KH - I don't think that in 1 1/2 years of service I can fully answer this question. I need more time to gain a perspective.

PB - I think the improvements that Jeff has completed in the past two years have increased the productivity of his department greatly. The ability of this department to react so quickly this past winter to the bad storms and downed power lines was impressive

TB - More visibility of Public Works accomplishments and challenges.

JH - I would encourage the committee to provide more information to the property owners about what is being done in their neighborhoods as well as work to be performed in the future.

BJ - Having only been on the committee for six months, it is premature for me to comment on this question.

What benefits have you personally gained from being a PSAC member?

KH - I have been able to gain an understanding of how the Public Works department operates in the Village, and it has helped me appreciate the work that it takes to keep Tellico Village operating.

PB - a better understanding of how the Village runs, from the streets, to the utilities, sewer, brush pick-up, dock leases, underground water leaks.

TB - I have gained insight into the workings of POA and an understanding of personal relationships within the organization.

JH - I have a better understanding of the Public Works Department and the operations that are required to maintain the up-keep of Tellico Village.

BJ - I am beginning to understand the magnitude of the Public Works' responsibilities and what is involved in keeping this place running.

If it was financially feasible, what one improvement would you like to see done during 2016?

KH - I think the Village's Long Range Planning, Budgeting Reviews by all committees, and Priority Lists handle the selection process quite well. I don't really have a personal "pet project" that I would like to see placed ahead of the existing process.

PB - Paving Tanasi parking for boat docks.

TB - Coming from a background pertaining to our dock system, I would like to see our community dock system upgraded and modernized to include covered slips.

JH - The one major improvement that I would like to see is a building on Davis Ferry Road that would take Jeff Gagley and his employees out of the POA offices so that Jeff can be readily accessible to the employees at that location. I believe you don't place the head of a department 5 miles away from the hub of its operational center.

BJ - I would like to see the annex and pavilion built in Kahite. The current double wide is an embarrassment to this Village.

We also asked Jeff Gagley and Public Works Manager Glen Quillen a few questions. Here are their answers.

What is the primary benefit or benefits of having an advisory committee for the Public Works Dept.?

Jeff Gagley (JG)/Glen Quillen (GQ) – We use the Committee in many different ways, but the most beneficial are the sanity checks on projects that are a little outside the box. For example, we have been doing the road rejuvenation process since the mid 90s. At that time, a lot of pavement management groups thought of this as witch oil but the committee wanted to research the process. They vetted the product, vendors and test data. Test sections were done in the Village, and today, rejuvenation is a large part of our pavement maintenance program. This process extends the life of pavements by 5 years or more, delaying costly overlays.

What is the most positive contribution the PSAC members have made during the first half of 2015?

JG/GQ – We will have to reach back just a little bit into 2014, and say that it was the process of changing solid waste providers and saving the Village (POA and Homeowners) \$400,000, over the 5 year contract. The rate went from \$14.56 per month to \$13.06 per month, with no increases until November of 2016.

What have you learned from working with the PSAC that has been of the greatest value to the

growth of the PW Dept.?

JG/GQ – That the committee not only cares about the growth of Tellico Village, but they greatly care for the employees of the Village. They show it every day in many ways, from the kind words sent in a note or email, or by the thanks they get in the middle of the night when your sewer alarm is going off or your water is off. Yes, these small things are very large things for the teams in Tellico Village.

In Other News...

Suicide Awareness

The upcoming World Suicide Awareness and Prevention Day (Sept. 10) and the National Week (Sept. 7-13) have prompted the development of a Suicide Awareness and Prevention resource by a committee of Village residents. Through coordination with pastoral leaders, local congregations/parishes are included in its list of places where people might seek counseling and/or support groups. Click here to read more about it, including a list of local resources for assistance: <http://www.tellicovillagepoa.org/images/tellico/suicide.pdf>.

Asphalt Rejuvenation in Mialaquo

Attention Mialaquo Residents: You may have received a flyer in your box about the upcoming asphalt rejuvenation process being conducted by Southern Construction Group. If not, click <http://www.tellicovillagepoa.org/images/tellico/streetrest.pdf> to view the flyer and the map for the project. We will provide updates in the Tell-E-Gram and on Channel 3 (Channel 193 on your Charter cable or go to <http://www.tellicovillagechan3.org/>). We apologize for any inconvenience or confusion. Residents do not need to worry about mail delivery. The contractor will work with the USPS to ensure uninterrupted service. It is recommended that residents coordinate with UPS and Fed Ex to have packages delivered to an alternate location during this time. Please call 423-681-3012 for any transportation needs during the time of the asphalt rejuvenation project.

Public Meeting on Wastewater Sept. 15

There will be a public meeting sponsored by TDEC concerning the new draft discharge permit to be issued to the Madisonville wastewater treatment plant. This is an independent action, but consistent with the Consent Decree resulting from the litigation against Madisonville by WATeR and the TN Clean Water Network. Members of WATeR would appreciate a good public turnout to show support for enforcement of terms of this permit.

Place: Sequoyah High School Library, 3121 Hwy 411, Madisonville, Monroe County, TN

Date: Tuesday, September 15, 2015

Schedule: Open House Informational Session: 5:30 to 6:30 PM ET

Proposed Permits Presentation & Public Hearing: 6:30 to 8:00 PM ET

Public comments will be received concerning the proposed permit action described below. The proposed permit contains limitations on the amounts of pollutants to be discharged, in accordance with Federal and State standards and regulations. Permit conditions are tentative and subject to public comment. Tennessee is noticing a public hearing due to public interest of water permitting issues in the area.

Tennessee proposes to modify an individual NPDES Permit issued to the City of Madisonville for operation of its sewage treatment plant (STP), Permit Number TN0025020, located at 619 Tellico Street in Madisonville, Monroe County, Tennessee. The modified permit will authorize operation of an upgraded treatment system whereby the existing trickling filter process will be replaced with extended aeration technology and related appurtenances. This activity is proposed to comply with existing permit

conditions and to comply with Commissioner's Order # WPC13-0220. Load limits remain unchanged and nutrient limits are added to address unavailable conditions for the proposed discharge into Bat Creek

Tanasi Bar and Grill

- Join us for **Music Mondays** at Tanasi Bar and Grill - rain or shine. Come check out the sounds of Southern Star duo tonight starting at 6 p.m. All seating is on a first come basis.
- Also come try our new menu at Tanasi Bar and Grill. Specialties include **Build Your Own Salad, BBQ Ribs, and Country Fried Steak..**

Toqua Café: 865-458-1330

Tanasi Bar and Grill: 865-458-9392

Channel 3 Website and New Channel

Go to <http://www.tellicoVillagechan3.org/>. The Channel 3 website allows Villagers access to all the bulletins produced by Channel 3, the Wellness Center, the Yacht Club and the POA office as well as all the videos produced by Channel 3.

Channel 3 is now on Channel 193 on Charter Cable.

Channel 3 bulletins rotate through just like they do on the TV. Click on Other Bulletins and you will be able to see bulletins being shown at the Wellness Center, the Yacht Club and the POA office. Click on Videos to see current as well as past videos shown on Channel 3.

For those who submit bulletin requests to Channel 3 it is now a two click process to submit your bulletin. Just go to the website, click on the green bar at the bottom of the screen, fill out the form and hit submit. You will get an immediate response telling you that your request was sent followed by an email response showing the information you provided to us. Now you have a reminder that says, "yes you did that."

If you have any questions, give the volunteers at Channel 3 a call at 865-458-9917.

Fore the Love of the Game—Golf News and Events

Kahite - 423-884-6108

Toqua - 865-458-6546

Tanasi - 865-458-4707

Win Folds of Honor Official Titleist Golf Bag

On Labor Day, Sept. 7, Toqua Golf Club will be hosting the fifth annual Patriots Day Golf Tournament. Given the recent tragic deaths of four Marines and one Navy officer during the shootings on July 16 in Chattanooga, the Tennessee Section PGA is working with the Folds of Honor Foundation to designate all Patriot Golf Day funds raised in our Section to provide education scholarships for those soldiers' six surviving children. Our goal is to raise \$120,000 to cover the scholarship costs, as we honor Sgt. Carson Holmquist, Staff Sgt. David Wyatt, Lance Cpl. Skip Wells, Gunnery SGT. Thomas Sullivan and Navy Petty Officer Randall Smith.

An exciting addition to this year's event will be the opportunity for someone to win the Folds of Honor official golf bag which is on display at the Toqua Golf Shop, and pictured above.

To enter simply stop by any of our three golf shops and purchase a raffle ticket. Tickets will be sold at \$10 for one ticket or \$20 for three tickets. **YOU MAY ENTER AS MANY TIMES AS YOU LIKE!!!!** All proceeds will be added to the Patriot Day Golf Tournament donations and awarded to the Folds Of Honor Foundation.

Your support is greatly appreciated!

Jeff Harrington, PGA

After 2 p.m. Golf Rates

Want to know how to save money and get in a round of golf? Play any of the three courses after 2 p.m. Don't waste any time and book your round today!

- Daily fee members - \$24 -18 holes \$12 - 9 holes
- Prepaid members - \$21.20 - 18 holes \$10.60 - 9 holes
- Guest of a member - \$28 - 18 holes \$14 - 9 holes

(Fees include a cart)

For more details please call any of the pro shops.

Some Other Stuff You Need to Know...

New York Staters Picnic Sept. 1

The annual New York Staters picnic will be held 5 p.m. Tuesday, Sept. 1, at the Family Beach and Pavilion on Tugaloo. Bring a dish to pass plus drinks and place setting. The picnic is open to any who moved from, was born in or ever lived in NYS plus their spouse/partner. No charge. No RSVP required. Email newyorkstaters@gmail.com with any questions.

Computer Users Club Meets Sept. 1

The Tellico Village Computer Users Club will have a general meeting, 7 p.m. Tuesday, Sept. 1, at TV Yacht Club, 5th floor. After announcements, Committee reports and a **vote amending the TVCUC Bylaws**, the program will be presented. Our speaker, Judy Fenton, Executive Director of United Way of Loudon County will explain the new "211" calling system and further discuss the upcoming United Way Campaign. Following her presentation there will be a Q & A session on the new WIN-10 Operating System. Email your WIN-10 questions, prior to the meeting, to Joe Solymossy, jmsoly@gmail.com.

There will be several door prizes for Members attending. Be sure to get your ticket after you register. See you there.

The Board of Directors meets the second Tuesday of each month in Room D at the Rec Center. Visitors are welcome.

Visit our Website at www.TVCUC.org.

Thyme for Herbs Meets Sept. 3

Thyme for Herbs (herb study group) will meet 9 a.m. Thursday, Sept. 3, in the Chota Rec Center. Ruth Sheldon, The Empirical Herbalist, will speak at 9:30 a.m. on "transitioning your menus into fall."

If you have any questions, please call Mary Garner at (865)408-0337.

Woodworkers Club Meets Sept. 3

The September meeting of the Tellico Village Woodworkers Club will be held on Thursday, Sept. 3, at 6:45 p.m. at the Yacht Club. The meeting will be the kickoff for the 2015 Toys for Tots wooden toy building project. Club members build toys to be presented to the County Sheriff for distribution at Christmas. There will also be a short presentation by Ed Shipley, owner of Wilburn True Value Hardware and Building Material, in Lenoir City. The public is invited.

Personal Investment Management Course Begins Sept. 4

A course in PERSONAL INVESTMENT MANAGEMENT is the next class offered by Tellico Village University. This is one of the Great Courses that we will view on DVD together, starting on Friday, Sept. 4, and continuing for a total of eight consecutive weeks. Professor Connel Fullenkamp, Chair of the Finance and Investment Management Department at Duke University,

leads us through complicated but needed information to understand the fine art and science of managing and decision-making of our financial investments. Our website lists the topics that will be covered each of the eight weeks. Each of these sessions is a distinct presentation; you may attend all of any of these sessions that are of interest. This course is ideal for individuals who manage their own investment portfolios, and for those who wish to be better informed when you discuss your investments with your financial advisor. Each session runs from 9-11 a.m. at the Yacht Club top floor. Registration is through the Tellico Village University website www.tvuniversity.org CONTACT US page. There is no tuition for this course, but participants are invited to support TVU with a tax deductible donation in any amount to STAYinTV, a 501c3 organization. Bring a friend!