

Tell-E-Gram Text Only Version, June 19, 2015

POA Meetings and Events:

- Long Range Planning, 10 a.m. Thursday, June 25, POA Conference Room
- Public Services Advisory Committee, 1 p.m. Thursday, June 25, POA Conference Room
- Golf 101, 9 a.m. Friday, June 26, Tanasi Pro Shop
- Recreation Advisory Committee, 9 a.m. Thursday, July 2, POA Conference Room

May 2015 Financial Report

By Parker Owen, Director of Finance

New Utility Bills

Why is my water bill so high? We are just now entering the irrigation season and have had some unusually hot and dry weather. If your water bill has increased, it is due to usage. There was a 3% rate increase effective Jan. 1 reflecting higher prices for purchased water and sewer services and general increases in the costs of operations, but there has been no further rate increase since. We have now completed the transition from post card billing to paper billing in enclosed envelopes. The envelope provides enhanced privacy protection for customer numbers, utility account numbers and telephone numbers which are included on the billing statement. We will be happy to work with any customer who has a concern about their bill.

Online Account Access

We are now offering our customers the opportunity to set up an online account, where you may view three years of your account history, retrieve copies of your utility billing statements, see graphic representation of two years usage history and pay both assessments and utility bills online by credit card (3% convenience fee applies). Online bill pay is a very common alternative offered by utilities, state and local governments, and merchants. It has become an expectation of customers for doing business and gives our residents a convenient payment option when they are traveling or otherwise unable to make their payments by mail, automatic bank draft or in person. We will continue to offer and encourage free automatic bank draft to customers who sign up for that service.

You do not have to do anything differently as a result of the change to paper billing. Even if you continue to pay in your usual manner, establishing an online account will provide you easy access to your usage history, prior billings and current account balances. You may establish an account at our specialized website, www.ezpaypoa.org and enter the requested information under "New Customer Registration." You will need your customer number and your account number to register. These numbers are located on both your monthly assessment coupon and your utility bill. Once you are into your individual account, click on "Show Detail" to see account details, history and graphs.

RRRs

If you have not yet seen the completion of several of our repair, replace and renovate projects, it is worth a special trip to view and enjoy the finished projects. We have now completed the Chota Recreation Center locker room renovations, the new bridal party dressing area on the fourth floor of the Yacht Club, the Tanasi clubhouse restroom renovations, and the Toqua Golf Club bunker renovations. Also, work is near completion on the new walking path around the Wellness Center complex, and the walking trail is now open for use while the finishing touches are being completed. Watch for new fitness stations to be installed soon, complements of the Tellico Village Lions Club. Our efforts to repair, replace and renovate are yielding visible results.

Monthly Financials

At their May meeting, the Board of Directors approved the capital for a systems project to expand our capability to accept credit cards and to install the previously mentioned customer portal for account access and on-line bill payment. The total cost of this project was \$38,114, including \$2,872 spent in 2015. Our property owners now have the capability to pay any or all of their TVPOA obligations by credit card.

At this point in the year we have approved approximately 69% of the 2015 Capital Plan and are about \$124,000 over budget. Year-to-date net income reflects a favorable variance to budget of about \$217,000, though some deferred maintenance projects may offset this in the coming months. Following is our projected net cash flow based on year-to-date variances.

Cash Flow Budget, YTD Variances, Projections			
Cash Flow Component	Budget	YTD Variance	Projection
Net Income	\$ 62,393	\$ 216,623	\$ 279,016
Depreciation	1,378,656	12,598	1,391,254
Capital Expenditures	-1,258,700	-124,262	-1,382,962
Net Cash Flow (excluding Working Capital)	\$ 182,349	-\$ 144,959	\$ 287,308

Tanasi Bar and Grill

- Tonight join us at Tanasi Bar and Grill for a tasty rack of our ribs in our own special sauce.
- Saturday is pasta night - come give it a try!
- New Tanasi Bar and Grill menu will be rolled out Monday, June 22—come see the changes!

Come and listen to the sounds of the cool **DJ Lou—tonight at the Tiki Bar** at the Yacht Club. Music and dancing starts at 7 p.m. No cover as always.

Toqua Café: 865-458-1330 Tanasi Bar and Grill: 865-458-9392

Recent Events and Bragging Rights

Village Quilters donate 400 quilts

On June 12, the Village Quilters, a guild located in Tellico Village with 333 members, generously held a baby shower to benefit the East Tennessee Chapter of Newborns in Need, Inc. The event was held at the First Baptist Church in Tellico Village and was attended by 115 members of the Village Quilters.

The Village Quilters donated a total of 1,216 items to Newborns in Need, including 321 quilts and blankets, valued over \$9,000. In addition, over 70 quilts were presented to Quilts for Kids, a nonprofit that provides quilts to comfort children with life-threatening illnesses and children of abuse.

Barbara Jones chaired the event that included a Quilt Challenge for members. Congratulations to Lori Rorstad whose quilt won the Viewers' Choice Award.

Newborns in Need is a 501(c)3 charity organized to take care of needy babies. NIN volunteers provide care necessities to agencies and hospitals serving premature, ill, and impoverished

newborns.

The East Tennessee Chapter of Newborns in Need distributes the items free of charge to babies in the East Tennessee area, including but not limited to, Loudon, Knox, Monroe, Anderson, and Blount counties. Founded upon Christian principles of love and acceptance, Newborns in Need has provided essential items without charge to those in need in East Tennessee since 2008. Newborns in Need is run entirely by volunteers and has approximately 57 chapters across the United States.

Independence Day festivities

Friday, July 3 – Loudon Fourth of July Fireworks Celebration: 6 p.m., Tate & Lyle Amphitheatre, Loudon. Vendors, games and food beginning at 6 p.m. Fireworks at dark. Call Loudon Parks & Recreation at 865-458-7525 for more information.

Saturday, July 4 – Loudon Fourth of July Parade: Line-up at 9 a.m. on Carter Street (next to Loudon High School); Parade begins at 10 a.m.

Saturday, July 4 – Lenoir City Fourth of July Parade and Annual Firecracker Run: 10 a.m. Line-up at Yale Commercial Locks; Parade and Race at 11 a.m., beginning at “C” Street. We will be kicking off the parade with our annual Firecracker Run. This is a half-mile run for children ages 5-12. The run is free and the first 100 children to register receives a free event t-shirt. Top prizes will be given to the first place boy and girl from each division. Participants for the parade or race can register by calling the Lenoir City Parks & Recreation Department at 865-986-1223.

Saturday, July 4 – Greenback Fourth of July Parade: Line-up at new school by Noon; Parade begins at 1 p.m. All veterans invited to come and ride in the parade – floats will be provided. Greenback Rescue Squad will have a Fish Fry from 1 – 5 p.m. Everyone welcome!

Saturday, July 4 – Rockin’ the Docks July Fourth Celebration: 4 p.m. Live Music begins; 10 p.m. Fireworks. Food vendors will provide a wide variety of your favorites. The children’s play area will be back for kids to enjoy. For more information, call Lenoir City Parks & Recreation at 865-986-1223.

Sunday, July 5—Fifth of July celebration at the Yacht Club. Doors open at 6 p.m.. Tickets are \$20 and sell out quickly. Festivities include The Hitman Band, a BBQ-themed buffet, fireworks, and live music. Purchase tickets at the Yacht Club. For more information, call 865-458-4363.

Some Other Stuff You Need to Know...

2015 Men's Member-Guest HOME TOUR Today

An integral part of the annual Tellico Village Men's Member-Guest Tournament is the *"Builders of Tellico" Home Tour*. This year's home tour features three beautiful homes from three of the Village's finest builders, Hans Development Company, Keener Homes, Inc., and Mashburn Home Builder, LLC.

This year's *"Builders of Tellico" Home Tour* will take place 1-5 p.m. Friday, June 19. The homes included are:

- 520 Tanasi Circle
- 193 Amohi Way
- 404 Cheeyo Place

We hope you are able to take advantage of this wonderful opportunity to view some beautiful homes from our top builders.

Register for Tellico Village University's Fall Semester

TVU has published our FALL SEMESTER CURRICULUM on our website at www.tvuniversity.org. Check the CLASSES IN TELLICO VILLAGE page for the descriptions of our new offerings. Learn

Photoshop Elements, Astronomy, The Art of Glass, Nutrition, Balance and Fall Prevention, Investment Management, and how to use Word to make brochures, flyers and newsletters. We are hoping to bring in two attorneys to tell us about Our First Amendment Rights—very much in the news lately, so you won't want to miss this one! Our classes are very popular and our computer classes do have an enrollment limit. Some of our courses carry a tuition while others are tuition free, but we ask for your financial support with a tax deductible donation in any amount to our Executive body -- STAYinTV so we can continue this program. We hope to receive your registration!

HOA Welcome Orientation June 25

The HOA Welcome Orientation is 6:30 p.m. Thursday, June 25, top floor of the Yacht Club. This is a new time and location. Great orientation for new Villagers to come and learn all that their HOA does for them with their continual service and social events! Think about joining and supporting this leadership board. Contact Joanne Wiklund at 865-657-9513 or joannewiklund@ymail.com to be added to the guest list.

Hike Gregory Ridge Trail June 26

The Tellico Village Hiking Club will depart 7:30 a.m. Friday (note change in departure time), June 26, from Chota Center, to hike:

- GREGORY RIDGE TRAIL TO GREGORY BALD
- Distance: 11.4 miles
- Elevation Gain: 2,300 feet
- Rating: Strenuous
- Driving Time: Approximately 2 hrs. 10 min.
- Leader: Bruce Fulton, 865-657-3163 or fultonb@outlook.com

This out and back hike turns around at one of the prettiest destinations in the park. Gregory Bald is famous for its flame azaleas, large shrubs with beautiful orange-red clusters of flowers. We hope the hike coincides with maximum bloom, when the Bald is alive with flame.

The trail to the Bald begins in the back of Cades Cove (we must drive the loop). It climbs steadily and unrelievedly uphill, with the last quarter mile being as steep as any trail in the park. The Bald is on the main spine of the Smokies, and you can feel the change in climate, so even on a warm day, bring a light jacket. You will need it after the exertion of the climb. As with any spectacular reward, this one takes effort. On the way down you can congratulate yourself for seeing a special part of the park that only a hardy few can experience.

Hiking boots and hiking sticks are recommended. Driving directions will be provided the morning of the hike. Bring water and a trail lunch. Carpooling is recommended, passengers are asked to contribute \$6 to the driver to help cover gas, etc. For more information, go to www.TVHikers.com.

News from the Library

Carol DeForest, MLIS, library manager, has announced :

- The Public Library at Tellico Village will extend its hours on Thursdays (9 a.m. to 8 p.m.), beginning July 9 on a six-month trial basis; and
- The library will host health lectures on various topics at least one Thursday evening each month, 7-8 p.m. These lectures will feature local professionals from a wide array of specialties, including orthopedic surgery, Alzheimer's disease, physical therapy, eye, heart, urology, allergy, dermatology and vascular surgery disorders. Each presentation will be followed by a question and answer period and Library materials on the night's topic will be available for check-out after each lecture.

Ms. DeForest explained the aim is to increase health literacy in our community. Health literacy is defined as "the degree to which individuals have the capacity to obtain, process, and understand basic

health information needed to make appropriate health decisions.” The lectures are intended to engage people in learning more about health topics relevant to their needs and/or interests. Increasing health literacy allows people the opportunity to become more involved in their own healthcare, which can lead to improved health and better patient/provider communication. Details about the lecture schedule will be published soon and will also be available on the library website at www.tvlibrary.org.