

POA Meetings and Events:

- **POA Board Meeting, 1:30 p.m. Wednesday, Jan. 22, Yacht Club (irregular date)**
- **Long Range Planning, 10 a.m. Thursday, Jan. 23, POA Office**
- **Public Services Advisory Committee, 1 p.m. Thursday, Jan. 23, POA Office**
- **Rec 101, 12:30 p.m. Thursday, Jan. 30, Wellness Center**

**TELLICO VILLAGE PROPERTY OWNERS ASSOCIATION
BOARD MEETING AGENDA**

1:30 p.m. Wednesday, January 22, 2014
Tellico Village Yacht Club

	<u>Purpose/ Outcome</u>	<u>Responsible</u>
	Call to Order	Alan Hart
I. Minutes (December 18, 2013)	Approve	Alan Hart
II. General Manager Comments		Winston Blazer
III. Advisory Committee/Liaison Reports		
• HOA		Tom Greene
• CI Quarterly Report		Mitzi Lane
• ACC/Public Services		Jeff Gagley
• Golf		Jim West
• Finance		Parker Owen/Billy Ridings
IV. Quarterly/Annual Marketing Report	Update	John Cherry/Beth Kuberka
V. 2014 Board Goals & Objectives	Update	Alan Hart
VI. Member Comments		

General Manager's Report for January

By Winston Blazer, General Manager

2013 Closeout Brings Sound Financial News

Your Property Owners Association closed out 2013 in very sound financial shape. Our Finance Director, Parker Owen, shared with me some of the highlights of our end-of-year finances, and I wanted to pass them along to our property owners. A detailed yearend report was in last Friday's Tell-E-Gram.

Throughout the year, revenue was tracking under budget due to several factors, least of which was the rainy weather. In spite of that, our staff and managers did a good job keeping expenses down. We settled a couple of legal issues that helped the bottom line as well.

In short, instead of paying down \$4,000 of debt as budgeted, your TVPOA paid down \$508,000 of debt in 2013. Instead of drawing down our Reserve funds by \$161,000 as budgeted, we increased our Reserves by \$142,000. And our yearend Operating Cash balances increased by \$187,000. Overall, these factors represent a strengthening of our Balance Sheet by almost \$1 million.

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Something else that contributed to the healthy budget year was the Continuous Improvement program in the POA. In 2012, the employees presented a check for \$125,000 representing CI savings that was put back into the Amenity Reserve. In 2013, we upped the ante and presented a check for \$155,000. Our goal for 2014 is to surpass that number yet again.

By any yardstick, 2013 was a good year for Tellico Village. In 2014, we will construct two new amenities – eight pickleball courts at the Wellness Center and an open-air pavilion at Toqua Golf Club. As of year-end, we have the lowest debt level of the last seven years and the strongest Reserves levels in seven years.

Your POA staff, managers and Board are all committed to keeping Tellico Village in front of other communities in our region. To do that, we must always watch the bottom line. 2014 will be a great year for your Association, I have no doubt.

ACC permits up

December was a banner month for new home permits approved by the Architectural Control Committee. Seven new homes were permitted. That brought our total number of homes permitted to 59 for the year. That is a 30-percent increase over the number of homes permitted in 2012.

Clayton Taylor, ACC manager, tells me that they already have five new homes on the agenda to be permitted in January.

This is good news for our Village. I firmly believe the robust and successful marketing and communications program has contributed to this surge in new home permits. With this kind of news, it really is better at Tellico Village.

Five Star update

You may remember that back in August we published information following a meeting with representatives of Five Star Senior Living regarding the agreement where they would take over as developers for the area around The Neighborhood. Well, that agreement has been completed and all the documents signed.

In late December we finalized all the details. Now, Five Star is working on the long range plan for that area. As soon as we can get more details on that, we will be communicating that over all our channels.

Fond farewell

Vivian Kittle recently retired after more than 23 years of service to the Tellico Village POA. Vivian worked for more than a decade at Public Works before becoming the receptionist at the front desk at the Administrative building.

I know I speak for all the employees when I say Vivian's smiling face and cheerful demeanor will be most certainly missed here in the building.

Vivian and her husband Tim are happy and living in Loudon. They plan on continuing to enjoy friends, relatives and square dancing.

Board meeting change

Due to scheduling conflicts, the Board of Directors February Workshop is cancelled. The Board will be back in action at the regularly scheduled February meeting at 1:30 p.m., Wednesday, Feb. 19. I always encourage property owners to attend a Board meeting or two to meet and see these volunteers who contribute so much to the governance of Tellico Village.

POA 101 coming up

The first POA 101 session of the new year is 2 p.m. Thursday, Feb. 27, at the Yacht Club. POA 101 is a one-hour session where members of my staff and I meet and talk with new Villagers and tell them about how the POA

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operates. I always enjoy these sessions getting to meet some new folks and hear about how they found this beautiful community.

To sign up for POA 101, please RSVP to Patty Robichaud at probichaud@tvpoa.org or phone at (865) 458-5408, ext. 4115. A good head count helps ensure we have ample materials for all our attendees.

Thanks, Villagers, for Telling 'em

By Joe Bogardus

Last week Tellico Village learned it had won the 2014 Bliss Award from RealEstateScorecard.com (RES) for being the "The Happiest Community." More than 500 Village households visited the RES website and left messages about how happy they were in Tellico Village.

"The Villager response was truly overwhelming," commented Ginny Ranck, vice-chairperson of the Tellico Village Board of Directors. "On behalf of the Board, I want to thank all the Villagers who voted. We won this award because these Villagers stepped-up and voted."

RealEstateScorecard.com included 241 Southeastern communities in its initial evaluation with 140 moving into the second round. Communities were then asked to have residents comment on why they enjoyed living in their respective areas.

It was at that point, 500 households representing more than 1,000 Villagers expressed their satisfaction with the community. The large number of Village voters was also more than twice what the second place community garnered.

This is Tellico Village's second Bliss Award in as many years. In 2013 the community was designated as the "Best Community in Tennessee." The latest designation is RES's largest and most coveted award, because it signifies the Southeast region's happiest community as opposed to just a single state.

"The real benefit of this selection," said John Cherry, TVPOA manager of public relations, "is this publicity generated by RES for the award acts as an add-on to our own communications program. More than 2,500 media outlets received the RES news release announcing our selection as "The Happiest Community.""

Margie Casey, founder of RealEstateScorecard.com will be visiting Tellico Village in early March to present the award to the TVPOA Board and staff thanks to the 500 households who told her how happy they were to live in Tellico Village.

Some Other Stuff You Need to Know...

Coast Guard Auxiliary Meets Jan. 22

The U.S. Coast Guard Auxiliary Tellico Lake Flotilla 12-02 will meet Wednesday, Jan. 22, with dinner and fellowship beginning at 5:30 p.m. and meeting at 6:30 p.m. in the Tanasi Café in the center dining/meeting room. The Tellico Lake Flotilla is growing and we welcome everyone to learn about joining other Village residents to help improve boating education and safety on Tellico and Watts Bar lakes. For more information, call Tom Murphy, 865-320-3788.

T-BART Annual Meeting Jan. 23

T-BART (Tellico Boaters Assistance Response Team) invites you to its 2014 annual meeting 7-8:30 p.m. Thursday, Jan. 23, in the Yacht Club (Sequoyah Road), top floor.

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T-BART's 2013 activities and organizational status will be presented. Guest speaker, Bill Fink, a Tellico Village resident since 2005, will share recent experiences crossing the Gulf Stream and cruising the Bahamas. Bill has a lifelong affection for all things boating, holds a U.S. Coast Guard Master Captain license, is a T-BART Captain and is an Instructor and Coxswain in the Tellico CG Auxiliary flotilla. The Finks have lived and cruised throughout the world and bring a wealth of experience and stories to their cruising adventures.

Pickleball Court Groundbreaking Jan. 24

The POA will break ground noon, Friday, Jan. 24, for new pickleball courts at the Wellness Center. Come on out and watch us add to the active lifestyle of the Village!

Women's Club Meets Jan. 27

Club meetings are held the fourth Monday of the month at 3 p.m. except for the months of May, June, and July. Typically the meetings convene with a social hour 3-3:30 p.m. with the business meeting immediately following. Most meetings are held at the Christ Our Savior Lutheran Church, 260 Wade Road, Loudon, TN 37774, located on Highway 72 one mile West of Highway 444 in Loudon County, Tennessee. After the meeting many of the women adjourn to Lorenzo's for dinner and socialization. Some of the husbands like to meet up at Tanasi for dinner at 5:30 p.m. as well. Our next meeting is Monday, Jan. 27.

We would love to have you come check us out. We have a wonderful system of Big Sisters in place to help you navigate GFWC and our chapter in particular. You can volunteer as much or as little time as you like, we would just like you take a little time to get to know us and see if you feel there is a fit. Please check out our website at <http://www.tellicowomensclub.org/> and read what we are all about, be sure to check out our photo gallery, under the About Us tab, to see how much fun we have volunteering our time, as we all know, a picture is worth a thousand words!

GFWC Tellico Village Women's Club is affiliated with the General Federation of Women's Clubs, which has headquarters in Washington D.C. The club is primarily a service organization, and members contribute significantly to their communities through their various volunteer efforts.

We just had a very successful 2014 Welcome Coffee. We would like to thank Diana Gahrs for opening her home, the department heads for speaking, the members who attended, the three new members who joined and all the rest who attended. If you were unable to attend the Welcome Coffee, but are interested in learning more about GFWC, please come to the January meeting, we would love to have the chance to meet you.

Please contact Sam McQueeney at samnskip@charter.net or 865-657-9020 if you are interested in finding out more about GFWC-Tellico Village Women's Club. As we like to say, "your new best friends are waiting for you – you just haven't met them yet!"



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Hike Old Sugarlands and Twin Creek Trail Jan. 29

The Tellico Village Hiking Club will depart 7:45 a.m. (note time change) Wednesday, Jan. 29, from Chota Center to hike:

- Old Sugarlands/lunch in Gatlinburg/Twin Creek Trail
- Distance: 10 miles
- Rating: Moderate
- Elevation Gain: 1,100 feet
- Driving time: 1.5 hours
- Leader: Bob Kutschera, bkkutch@yahoo.com or 865-408-3092

We will meet up with hikers attending Wilderness Week in Pigeon Forge. This hike is the club's annual January hike which includes lunch at The Best Little Italian Restaurant in Gatlinburg (approximately 8 miles from the start of the hike to the restaurant). It is another 2 miles on Twin Creek Trail back to Sugarlands Visitor Center. Bring water and a trail snack.

Driving Directions from Tellico Village to Sugarlands Visitor Center: From Chota Center, take TN 444 to US 321. Turn towards Maryville. Continue through Maryville to Townsend. At the traffic light in Townsend, turn left staying on US 321 toward Pigeon Forge. Continue 5.7 miles to Lyons Springs Road. Turn right and continue 2.6 miles to Metcalf Bottoms picnic area and a "T" with TN 73 (Little River Rd.). Turn left and continue to the Sugarlands Visitor Center for restrooms and trailhead. You will be met at the Visitor Center and led to the parking area we use for the hike.

Hiking boots and hiking sticks are recommended. Carpooling is recommended, passengers are asked to contribute \$6 to the driver to help cover gas, etc. For more information, go to www.TVHikers.com.

Chelsea Seminar Jan 29

The Golf Department will have a Chelsea seminar 9 a.m. Wednesday, Jan. 29, in the Tanasi Clubhouse. Adam Jacob will go over everything you need to know on the tee-time system. This is open to all Villagers; no reservations required.

C.O.P.s Presents U.S. Mail Theft, Fraud and Scams Jan 29

The Tellico Village C.O.P.s Program (Citizens Observer Patrol) is sponsoring a presentation entitled, "U.S. Mail Crime Opportunities." This free presentation will take place 5 p.m. Wednesday, Jan. 29, on the top floor of the Yacht Club.

The C.O.P.s program is comprised of a group of volunteers from Tellico Village whose mission, in partnership with the Loudon County Sheriff's Department, is to reduce the likelihood of Tellico Village residents falling victim to crime. One component of this mission is crime prevention through education.

This quarter's crime prevention education presentation will be given by Cindy A. Mosgrove, who is a General Analyst with the United States Postal Inspection Service in Knoxville. Her presentation will touch on the prevention of mail theft from residential mail boxes and current postal scams and fraud techniques being utilized to lure targets into becoming victims. There will also be a question and answer session.

No reservations are required. The Yacht Club is located at 100 Sequoyah Road in Tellico Village.

Computer Users Club Meets Feb. 4

The Tellico Village Computer Users Club will meet 7 p.m. Tuesday, Feb. 4, on the Yacht Club's top floor. This is the TVCUC annual meeting. We need your presence to vote on proposed bylaw changes. This is very important. Refer to the current newsletter and the TVCUC website, www.TVCUC.org, for full details

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The program, presented by Dr. Marcio Fagundes, medical director for the Provision Center for Proton Therapy, will include what the Center provides, the process, how computers are utilized, and how Knoxville was chosen. We think you will find this interesting. See you there!

Loudon County Chefs Compete Feb. 10—Tickets on Sale NOW

Lovin' Loudon County chef competition will be 4-8 p.m. Monday, Feb. 10, in the Tellico Village Yacht Club. Enjoy tastings from some of the area's best restaurants, support for some of your favorite charities, entertainment from some of your favorite acts, activities for some of your favorite kids, and competition from some of your favorite chefs! Adult tickets are \$30 in advance or \$50 per couple. All adult tickets will be \$35 at the door. Children 12 and younger are \$5; children younger than 5 attend free. Tickets available at Loudon County Chamber of Commerce, Loudon County Visitors Bureau, and Tellico Village Property Owners Association. Tickets are also available at the *News-Herald*. Online ticketing is available now at: <http://lovinloudoncounty.ticketleap.com/lovin-loudon-county/>. Visit www.facebook.com/lovinloudoncounty for more info.

STAYinTV Program Update

STAYinTV reminds Tellico Village residents that several of their programs are up-and-running or will be ready soon.

- The next HOA Forum will be March 27 in the afternoon at the Tellico Village Community Church. All TV residents are encouraged to learn more about the STAYinTV programs and progress to date.
- The Home Maintenance Program brochures are located at the Welcome Desk at Tanasi, the POA Offices, the Tellico Village Library, the Yacht Club and Kahite's "Wall of Fame." To learn more, call the Home Maintenance number (865) 458-7084 and in Kahite, call 1-866-983-5542 Extension 4197 and listen to their message for how to request help. About 30 residents have been helped since this program began last summer.
- STAYinTV will host another Health Expo on April 11 at the Family Life Center at the TV Community Church. Watch for more announcements and descriptions of the health screenings that will be available.
- The Planning for Lifestyle Changes roadmap document – AKA Plan B – should be out sometime this spring. Details about the content of this document and how it will be useful will be explained at the HOA Forum in March.

HOA Needs You

We need you to support your Tellico Village HOA (HomeOwners Association) by becoming a member for 2014. Please join us and be informed. What we give you as a member of HOA:

- The HOA BOD attends the governance meetings that affect life in Tellico Village and reports results to you
- Information on Loudon and Monroe county events
- A central place for homeowners to voice and elevate concerns
- Quarterly newsletters with the exciting happenings in Tellico Village
- Forums on election candidates, aging in place, property taxes, etc.
- A large variety of social events to attend
- The neighborhood watch program
- The monthly HOA social event every second Tuesday
- New Villagers have another fun and informative venue and set of events
- We provide correct facts about issues affecting you as a homeowner

Now, what we need from you is to become a HOA member. It's only \$10 for the year, so join your neighbors and support an important organization that is working for you. For more information, go to www.loatv.org.

Submitted by VP of Membership Judy LaCouver