

## Tell-E-Gram Text Only Version, Dec. 20, 2013

### POA Meetings and Events:

- POA Offices CLOSED Tuesday-Wednesday, Dec. 24-25, in observance of Christmas
- POA Offices CLOSED Wednesday, Jan. 1, in observance of New Year's Day
- Recreation Advisory Committee, 9 a.m. Thursday, Jan. 2, Wellness Center
- Communications & Marketing Advisory Committee, 9 a.m. Friday, Jan. 3, POA Office

<b>ACC Report as of November 30, 2013</b>				
<b>2013 Permits Issued</b>	<b>November</b>	<b>YTD 11/30/13</b>	<b>Prev. YTD 11/30/12</b>	<b>Grand Total</b>
<b>Budget for Single Family</b>	0	50	50	
<b>Single Family - Actual</b>	5	52	44	3,420
<b>Townhomes</b>	0	0	0	326
<b>Commercial</b>	0	0	1	35
<b>TV Senior Living</b>	0	0	0	21
<b>Shoreline Strip</b>	5	31	28	1,600
<b>Miscellaneous</b>	10	122	170	3,655
<b>Home Occupation</b>	0	2	0	74
<b>Final Reviews Completed</b>	4			
<b>Houses under construction:</b>	39			
<b>Single Family</b>	39			
<b>Townhomes</b>	0			
<b>TV Senior Living</b>	0			
<b>Kahite houses under construction</b>	6			
<b>Kahite permits issued</b>	336			
<b>September Permits issued by TRDA (unknown)</b>				

## November 2013 Financial Report

By Parker Owen, Director of Finance

Each month I discuss our 2013 budget goal of cash self-sufficiency and report on our position relative to this goal. Through the end of November operations we had unfavorable variances to budget for revenues, offset by favorable variances to budget for expenses. Also, including all capital projects approved through the end of November, we are 95% through our 2013 Capital Plan and are coming in about \$10,000, or 1%, over budget for all capital projects approved to date. Considering some remaining capital projects that will be deferred until 2014, we expect to under run the 2013 Capital Plan by about \$63,000.

In our approved 2013 budget, we projected positive net cash flows of \$15,000. Considering our favorable variances to budget for net income and our favorable capital project variances to date, we are currently projecting more than \$254,000 positive net cash flow for the year 2013. Of course these projections could change as we complete the year and encounter both positive and negative influences. Still, combining all of these factors, we are well positioned to achieve our goal of cash self sufficiency for 2013.

Following are some key financial measures through November YTD.

All numbers are in \$1,000s	Actual	Budge	Variance
Revenues	\$13,829	\$14,450	(\$621)
Expenses	13,534	14,364	830
<b>Net Income</b>	<b>\$ 295</b>	<b>(\$86)</b>	<b>\$ 209</b>

Our Total Revenue year to date is \$621,000 worse than Budget. Shortfalls in Golf, Boat Slip rentals, RV space rentals, Water and Sewer, Gas Dock sales and Utility Installation revenue accounted for the unfavorable variance. These were partly offset by revenue received from Realtor participation in the Village Marketing Program, by higher than budgeted Recreation revenue and by recognition of sewer warranty revenue greater than budget. On the expense side, we had favorable variances totaling \$830,000. The recently announced legal settlement with one of the major lot investors was recorded as a recovery of bad debt expense. At the same time we re-evaluated the remaining allowance for doubtful accounts and adjusted them to reflect their current age and likely collectability. We also have favorable expense variances for supplies, salaries and benefits, and utilities. Through the end of November our year-to-date net income is \$295,000 compared with a budgeted net income of \$86,000, for a favorable variance to budget of \$209,000.

At this point in the year we have completed our 2013 Capital Plan. At their December meeting the TVPOA Board of Directors approved several projects from the 2014 Budget. Water Line Relocations at Chota View I were approved for \$126,700 to correct recurring problems with leaks, breaks and repairs to the original water lines that run underneath the parking lots. An additional request will be made in the spring to repave the parking lots at Chota View I. The Board also approved \$28,000 capital for architectural design plans, drawings and documentation for development of an open air pavilion at Toqua Golf Club. And the Board approved \$309,324 for construction of eight uncovered, lighted Pickleball courts at the Wellness Center. This project will replace the four Pickleball courts currently located at the Chota Recreation Center. A separate maintenance project will resurface Court #4 at Chota Recreation Center from Pickleball back to tennis play. Finally, the Board heard plans to complete the second phase of landscaping renovations at the Yacht Club for an estimated \$25,000.

### **POA Employee's Home Burns**

Doug Williford is an employee in the Public Works Department of the POA. Many Villagers have been the beneficiary of Doug's expertise and can-do attitude. Late Tuesday afternoon, Doug's home caught on fire, it destroyed two rooms and smoke damaged the rest of the home. Everyone is okay, including the dogs. Sometime during the night, the fire reignited and destroyed the entire

home.

According to Jeff Gagley, "Doug is one of my shining stars in my water/sewer department. Please keep this family in your thoughts during this trying time."

We had thought they may have gotten something out, but they did not. They lost everything. Some people have been asking: there are two adults, a 9-year old girl and two boys ages 14 and 15.

If anyone would like to help, donations are being accepted at the POA Public Works office. If you can help, contact Jessica or Karen at POA Public Works, 865-458-4522. Thank you.

There is fund set up for donations at United Community Bank. It will be under Doug's name. Gift cards, checks and cash are appreciated.

Thank you for your support during this difficult time.

### **Correction to Water and Sewer Rate Increases**

Utility customers who received their water and sewer bills the week of Dec. 16 saw the following note printed on their bills:

“5% WATER RATE INCREASE 1/1/14  
5% SEWER RATE INCREASE 1/1/14”

The note should have read:

“10% WATER RATE INCREASE 1/1/14  
10% SEWER RATE INCREASE 1/1/14”

We apologize for the error and any confusion that may have resulted. The 10% rate increases were approved as part of the 2014 Budget. One-half of the 10% rate increase is designated as funding for the Water and Sewer Reserve Fund.

## **Some Other Stuff You Need to Know...**

### **New Village Postal Services Opens Dec. 23**

Sloan's Hardware in Tellico Village has won the contract to provide postal services similar to that previously provided by More Than Mail. Service will begin Monday, Dec. 23. They will not have P.O. Boxes available.

### **House Check Forms and Lock Box Move to Tanasi Dec. 27**

The C.O.P. House Check Forms and Lock Box will be moved to the Tanasi Clubhouse on Friday, Dec. 27. They will be on the table under the television between the restaurant and the pro shop. This move is due to the closing of More Than Mail. Forms and a Lock Box will continue to be located in the Village Library. Questions regarding the House Check Program or about joining the C.O.P. Unit can be referred to C.O.P. Captain J.F. Schwartz at 865-458-5193 or [jfschwartz@Charter.net](mailto:jfschwartz@Charter.net).

### **Garden Club Meets Jan. 2**

The Tellico Village Garden Club will meet 12:30 p.m. Thursday, Jan. 2, in the Yacht Club. Come at 12:30 p.m. for a social time. "Ask the Gardener," begins at 12:45 p.m., when our knowledgeable gardeners will be available to address questions. The program this month: "The Gardens of Budapest, Prague and Schoenbrunn of Vienna," presented by Scott Drucker, owner, Dream Gardens, Chattanooga. Visitors are welcome. For more information, contact Linda Schuessler, 865-657-9228, or see [www.tellicoclubs.com/garden](http://www.tellicoclubs.com/garden).

### **Computer Users Club Meets Jan. 7**

Tellico Village Computer Users Club will meet 7 p.m. Tuesday (**first** Tuesday), Jan. 7, top floor of the Yacht Club. We need your presence to vote on proposed Bylaws changes. This is very important. Refer to the current newsletter and the TVCUC website for full details. The program, presented by Dr. Marcio Fagundes, medical director for the Provision Center for Proton Therapy, will include what the Center provides, the process, how computers are utilized and how Knoxville was chosen. We think you will find this interesting. See you there. Visit our website at [www.TVCUC.org](http://www.TVCUC.org).

### **Cruising Club Meets Jan. 8**

The Tellico Cruising Club will meet 6 p.m. Wednesday, Jan. 8, lower level of the Yacht Club. For more information, call Commander Kenn Genge, 865-458-5710.

### **Ladies Book Club Meets Jan. 9**

The Tellico Village Ladies Book Club will have an 11:30 a.m. lunch followed by a discussion at 12:15 p.m. Thursday, Jan. 9, in the Tanasi Clubhouse. The January book is "Defending Jacob." The discussion will be led by Kathy Crowley. For more information, contact Bette Purvis, 865-458-8070.

### **The Blue Heron at the Yacht Club Offerings and Upcoming Special Events**

- **Prime Rib Friday**, \$16 for 8 oz. or \$22 for 12 oz.
- **Baby Back Rib Saturday**, \$11 for half a rack or \$16 for a full rack.
- The Blue Heron will be closed Dec. 22-Jan. 1.
- New Year's Eve Gala is sold out.
- The Blue Heron is open 5-9 p.m. Tuesday-Saturday.

Tellico Village can now be found on Facebook. Follow this link or search and "like" our page to see the Yacht Club calendar and more: [www.facebook.com/pages/Tellico-Village/107440545979485](http://www.facebook.com/pages/Tellico-Village/107440545979485)

#### **On a Special Note...**

Did you know you can find the Yacht Club calendar and menus online? Go to [www.TellicoVillagePOA.org](http://www.TellicoVillagePOA.org), log in or click on the POA logo, select CLUBHOUSES, click on YACHT CLUB.

**For reservations and information, call 865-458-4363.**

#### **How are we doing?**

We appreciate your business and are committed to providing you and your family and friends with quality services. Please take a moment to complete a short survey online: [YachtClubSurvey.com](http://YachtClubSurvey.com).

### **Did You Know: Tennessee-One-Call System**

Did you know that your Public Works department is a member of Tennessee-one-call system. That's the program also known as Call Before You Dig. What does that mean to you, the homeowner?

Anytime you have work done on your property, just call 1-800-351-1111, or call 811, and provide them with the information they ask for. Make sure that you tell them exactly where on your property

you plan the work to take place, that way Public Works can mark our utilities for you. Other members of Tennessee-one-call, such as AT&T, Charter will automatically be notified to do the same. There is a three-day time frame that Public Works has to locate the utility lines unless it is an emergency, then it is a three-hour timeframe.

Color-coded paint will be used to mark the underground utilities: blue for water, green for sewer, red for electric, etc.

Thank you for calling before you dig. Have a great Christmas and a happy holiday season.

### **Find Us on Facebook**

Tellico Village can now be found on Facebook. Follow this link or search and “like” our page: [www.facebook.com/pages/Tellico-Village/107440545979485](http://www.facebook.com/pages/Tellico-Village/107440545979485). Tellico Village is now the leader in planned community Facebook pages.

Are you interested in Rec? Send a Friend Request to TVPOA Recreation to keep up to date on Rec happenings.

Other Tellico Village groups on Facebook:

New Villagers: <https://www.facebook.com/NewVillagerstv>

Tanasi Café: <https://www.facebook.com/pages/Tanasi-Cafe/390112447742369>

Tellico Community Players: <https://www.facebook.com/pages/Tellico-Community-Players/230251060331062>

Tellico Village LGA 18: <https://www.facebook.com/tvlga18.org>

The Public Library at Tellico Village: <https://www.facebook.com/ThePublicLibraryAtTellicoVillage>

Toqua Grill: <https://www.facebook.com/pages/Toqua-Grille/461007803959586>

## **Last Day to Tell ‘em You’re Happy**

Tellico Village is a finalist for the 2014 Bliss Award given by Real Estate Scorecard.com (RES), and community residents can influence the outcome. RES has issued a challenge to the contenders and asked residents to vote for their communities online at RealEstateScorecard.com. Resident votes, in conjunction with the community analysis done by RES representatives, will determine the final award winners.

Below is information on how and where you can vote for Tellico Village as the best place to live. As part of the process, you will be asked to enter your email address to verify property ownership status. You need not to worry about privacy issues. According to Margie Casey at RealEstateScorecard.com, "These email addresses are not being added to our marketing database and will not be shared with any third party."

She adds, "There are the only two reasons RES might possibly need to contact a Bliss Award voter:

1. If we can't verify the property owner's name with public records to validate their vote. We may write the individual asking if there is another name on file in public records.
2. If we receive duplicate votes from one legal address. We will only count one 2014 Bliss Award vote per legal address. We may inform a property owner if we see duplicate address submissions."

### **Voting Rules**

- Submissions will only be accepted from property owners of record. RealEstateScorecard.com has a crosscheck system in place to preserve the integrity of the votes.

- Property owners are to submit their vote online at RealEstateScorecard.com on any page of the website. **To quickly vote, click <http://realestatescorecard.com/node/add/property-owner-review> and go to the website.**
- Only one 2014 Bliss Award vote per property address will count.
- Property owners can choose to vote anonymously.
- Submission deadline is Friday, Dec. 20, 2013. Voting will be closed Saturday, Dec. 21.

Bliss Award winners will receive national recognition and the tangible award.

So let's get out there and vote! It's a great way to make a positive contribution to the marketing/communications program for Tellico Village. Just "Tell 'em it's better at Tellico Village."

### **Channel 3 Introduces New Website**

Go to <http://www.tellicovillagechan3.org/>. The new Channel 3 website allows Villagers access to all the bulletins produced by Channel 3, the Wellness Center, the Yacht Club and the POA office as well as all the videos produced by Channel 3.

Channel 3 bulletins rotate through just like they do on the TV. Click on Other Bulletins and you will be able to see bulletins being shown at the Wellness Center, the Yacht Club and the POA office. Click on Videos to see current as well as past videos shown on Channel 3.

For those who submit bulletin requests to Channel 3 it is now a two click process to submit your bulletin. Just go to the website, click on the green bar at the bottom of the screen, fill out the form and hit submit. You will get an immediate response telling you that your request was sent followed by an email response showing the information you provided to us. Now you have a reminder that says, "yes you did that."

Thanks for checking us out.

If you have any questions, give us a call at 865-458-9917.

The Volunteers at Channel 3

### **Leaf Pick Up Ongoing**

October was the last month for brush pick up. For more information, call 865-458-4522.

The schedule begins the first full week of each month (leaves November-February, brush March-October):

- **Week 1:** Kahite, Mialaquo, and Chatuga neighborhoods
- **Week 2:** Toqua Hills, Toqua Greens, Toqua Shores, and Toqua Point neighborhoods
- **Week 3:** Toqua Coves, Chota Shores, and Tanasi Neighborhoods
- **Week 4:** Chota Hills, Chota Woods, Tommotley, and Coyatee neighborhoods