

Tell-E-Gram Text Only Version, Feb. 26, 2013

POA Meetings and Events:

- **Long Range Planning, 10 a.m. Thursday, Feb. 28, POA Office**
- **Rec 101, 12:30 p.m. Thursday, Feb. 28, Wellness Center**
- **Public Services Advisory Committee, 1 p.m. Thursday, Feb. 28, POA Office**
- **POA 101, 2 p.m. Thursday, Feb. 28, Yacht Club**

Last chance for election survey

The deadline is approaching to participate in the online survey about the most recent POA Board Election. Villagers can use the username and password on their postcard to take the survey so we can continue to improve the online election process. The postcards were mailed in late January. The survey will close at midnight, February 28. Any questions about the survey, contact the election administrator, Jessica Johnson, jjohnson@tvpoa.org or (865) 458-5408, ext. 4109.

Good News From General Manager

By **Winston Blazer**, *General Manager*

Tellico Village Garners Bliss Award

Tellico Villagers already know they live in the best community in Tennessee. Now, Real Estate Scorecard, a leader in online real estate reviews, announces that the 2013 Bliss Award Winner for Best Tennessee Community of the Year is Tellico Village.

The Jan. 25 news release from Real Estate Scorecard was published in numerous online and print publications, including the San Francisco Chronicle. The release noted that the results were accumulated after 197 on-site visits of master planned communities in the Southeast.

The Real Estate Scorecard website notes, "Tellico Village is a great place to consider if you're searching where to retire in Tennessee. Relax and worries be gone. Serenity and warm friendships can now be a part of your everyday life at this Tennessee lake community."

According to their website, Real Estate Scorecard is an unbiased real estate review website providing in depth information about the best master planned communities in Florida, Georgia, North Carolina, South Carolina and Tennessee, all in an effort to help people discover where to retire.

The release may be found at www.prweb.com/releases/prweb2013/1/prweb10362006.htm. More information about Tellico Village from Real Estate Scorecard may be found at realestatescorecard.com/community-reviews-rankings/tellico-village-loudon-tennessee.

2012 a Good Year for Yacht Club

Last year was a good year for the Tellico Village Yacht Club. Under the expert management of the Compass Group, our premier amenity experienced excellent participation and fantastic reviews. Villagers enjoyed not only the dining experience but enjoyed the convenience of its meeting spaces.

Sales at the Yacht Club were up slightly in 2012 when compared to 2011 sales figures. One important area Compass Group measured in 2012 was utilization of the Yacht Club for meetings and events. More than 61,000 people used the Yacht Club last year when all events, meetings and dining are included. That is an increase of more than 850 over the previous year.

The contract incentivizes Compass Group to draw less on the subsidy each year. Our figures show a decrease of more than \$23,000 from 2011 to 2012. That is our second straight year of decreasing the cost of operating the Yacht Club. In 2012, the cost to property owners for

operating the Yacht Club was \$392,060. That is down \$156,000 from 2010, the year Compass took over operations in October.

Throughout 2012, the Compass Group participated in the secret shopper program. With this program, secret shoppers come in and test the Yacht Club by dining and experiencing the Tellico Village Yacht Club. After dining, the shopper submits a detailed review of their experience focusing on all aspects of the evening. Food, service, atmosphere, selection, quality and other categories are evaluated in a detailed report which is sent to Compass Group. The average score for 2012 was 95 out of 100 with one score registering a perfect 100 percent. The results in 2012 were almost five points higher than 2011. This is an extremely impressive average score in this industry.

Villagers also provide valuable feedback to the Yacht Club management and staff through customer satisfaction surveys. During 2012, Service at the Yacht Club was rated Excellent or Good by 98.7% of survey participants. And the Overall Experience of dining at the Yacht Club was rated at Excellent or Good by 97.8%. Both of these ratings are outstanding in the restaurant industry.

If you haven't tried your Tellico Village Yacht Club lately, please do. Watch the Tuesday edition of the Tell-E-Gram for the latest Yacht Club specials and events. Call (865) 458-4363 for reservations.

We are a POA

I often get asked the question, "What is a POA?" I find it is easier to answer the question by specifically telling people that the Tellico Village Property Owners Association is a large scale community representing 6,750 property owners. The Association has a duty to represent all property owners whether they live here in East Tennessee or in faraway places. We are private, non-profit 501(c)4 corporation registered with the state of Tennessee.

We currently have nearly 7,000 residents living in Tellico Village. We have three golf courses and three clubhouses, each with a pro shop and restaurant and available meeting space. Tellico Village has a huge Yacht Club with a restaurant, bar facilities and various meeting spaces. We have two excellent fitness centers (Kahite even has a small workout area for our recreation patrons) with three swimming pools and a therapy pool. We have exercise areas hosting fitness classes, a center with racquetball courts and a gymnasium, tennis courts, pickleball courts and meeting spaces.

We have our own public works department for street, water, sewer, building and grounds maintenance on 110 miles of streets. Public works maintains many acres of common areas, 650 boat slips in four locations, and a small recreational vehicle storage area. We have 85 full-time employees and approximately the same amount of part-time employees to keep things running. More importantly, Tellico Village is a community of people living in one of the most beautiful areas in East Tennessee. Villagers contribute time and talent in and outside the Village to make their community stronger.

The TVPOA is financially strong with reserves in excess of \$3 million. We are blessed with a cadre of more than 50 volunteers who serve on the advisory committees, the Board of Directors and Channel 3. We have many Villagers who volunteer their time to train for and respond to emergencies as part of the Tellico Village Volunteer Fire Department and Hopewell Volunteer Fire Department.

We have a few warts here and there as does any large community association. However, through our Continuous Improvement program and the day-to-day hard work of our employees and volunteers, we strive to improve those areas that need it. We also work hard to keep the good things we have in great shape and pointing to the future.

I hope all of this has helped answer your question..."what is a POA?" More importantly, I hope it answered your question of "what is the Tellico Village POA?."

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POA and Rec 101

The next edition of POA 101 is Thursday, Feb. 28 at 2 p.m. at the Yacht Club. POA 101 is a session for newcomers or Villagers who would like a refresher on Village governance and finances. Attendees will receive a comprehensive packet of information about Tellico Village and the complementary Tellico Village license plate.

Anyone wanting to attend is strongly encouraged to RSVP with Patty Robichaud in the Public Relations Department at (865) 458-5408, ext. 4115. Your RSVP will ensure that we have enough handouts for all attendees.

The Recreation Department also offers a Rec 101 session to tell property owners all the features available at the wellness facilities. The next Rec 101 is Thursday, Feb. 28 at 12:30 p.m. at the Wellness Center. Please RSVP with Jessica Antrim at (865) 458-7070.

Golf 101 next month

There will be a Golf 101 session next month on Friday, March 22 at 9 a.m. at Tanasi Clubhouse. Please call Tanasi at (865) 458-4707 to reserve your spot. Come learn all about the Chelsea Tee Time system, league play, free golf clinics and professional lessons.

Yacht Club Offerings and Upcoming Special Events

- The Great Room (downstairs) in the Yacht Club will be closed the **whole month of February** for preventive maintenance.
- The top floor Gallery will be closed for renovations Feb. 26-March 2.
- Join us for dinner on Saturday nights for Chef Warren's delicious **BBQ Ribs**. They are on special for \$15 a full rack and \$10 for a half rack.
- **Battle for the Cause**: This charity event will be 3-7 p.m. Wednesday, April 24, tickets are \$15, hors d'oeuvres will be served. See two teams, Claire Frazer and Ginny Ranck vs. Joe Marlette and Alan Hart, battle it out to sell the most alcohol. The winning team will receive \$2 from each ticket sold to put towards their charity. All tips will also go to charity. Make sure to get your tickets and join us for a great night for a good cause! If you dine with us for dinner, you will receive 10 percent off of your dinner with your ticket.
- Join us Saturday, March 16, for a **Saint Patrick's Day** dinner featuring Corned Beef and Cabbage with Parsley Red Potatoes, Spicy Mustard, and Irish Soda Bread. Limited quantities available so make your reservations today!
- **Easter Buffet**, Sunday, March 31, \$22 per person plus tax and gratuity, two seatings: noon and 2 p.m. Includes Iced Tea and Coffee.
 - Salad Bar
 - Omelet Station
 - Buttermilk Pancakes
 - Eggs Benedict
 - Beef Stroganoff
 - Baked Salmon with Basil and Citrus Cream
 - Roasted Chicken with Cranberry Jus
 - Rice Pilaf
 - Oven Roasted Potatoes
 - Fresh Vegetable Selection
 - Dessert Selections

The Tellico Village Yacht and Country Club can now be found on Facebook. Follow this link or search and "like" our page: www.facebook.com/pages/Tellico-Village-Yacht-and-Country-Club/438163296194885

On a Special Note...

Did you know you can find the Yacht Club calendar and menus online? Go to www.TellicoVillagePOA.org, log in or click on the POA logo, select CLUBHOUSES, click on YACHT CLUB.

For reservations and information, call 865-458-4363.

Some Other Stuff You Need to Know...

Hike John Muir and Benton MacKaye Trails Feb. 27

The Tellico Village Hiking Club will depart 8 a.m. Wednesday, Feb. 27, from Chota Center to hike:

- John Muir and Benton MacKaye Trails
- Distance: 8 miles (car shuttle)
- Elevation Gain: 700 feet
- Rating: Moderate with some difficult sections
- Driving time: 1+ hours
- Parking Fee: \$3
- Leader: Jim Marotta, 865-657-9987 or dianeandjim71@hotmail.com

Hiking boots and hiking sticks are recommended. Driving directions will be provided the morning of the hike. Bring water and a trail lunch. Carpooling is recommended, passengers are asked to contribute \$6 to the driver to help cover gas, etc. For more information, go to www.TVHikers.com.

Warnings: We may have to do a stream crossing (6-8 inches deep) so water shoes and a towel are strongly recommended. Also the Benton MacKaye trail is not well maintained so we will have to climb over and under a number of trees.

TLTA Eat and Meet Feb. 28

The Tellico Lake Tennis Association invites all tennis players to "Eat and Meet" 6 p.m. Thursday, Feb. 28, in Chota Recreation Center. A light meal and cold drinks will be served 6 p.m. and meeting and sign-ups are 6:30 p.m. The agenda covers: local tennis leagues, league composition and rules, dates and times of play, how to sign-up. Sign-up for the **Free** "Meet and Eat" meeting on the Tellico Lakes Tennis Association webpage. <http://www.tlta.usta.com/>

Submitted by Greg Carter

HOA General Meeting Feb. 28—Date and Location Change

The HomeOwners Association has announced the next General Meeting will be 7-9 p.m. Thursday, Feb. 28, in the Tellico Village Community Church. You'll not want to miss this important opportunity to hear about the progress of the roll-out of the Tellico Village Marketing Plan and its many facets; website, videos featuring Villagers, ads, billboards, etc., all targeting potential new and soon to be retirees. Public Works Director Jeff Gagley's update on the POA's 2013 Capital Project to develop a Master Site Plan for land use at the Wellness Center.

Computer Users Club Meets March 5

The Tellico Village Computer Users Club will meet 7 p.m. Tuesday, March 5, on the Yacht Club's top floor. The topic will be "Making Use of All Your Apple Devices." Karen Brown will provide tips on how to use them more effectively, including managing settings, contacts, calendars, using iTunes, syncing music, photos, watching movies, TV shows, and much more. For more information, go to www.TVCUC.org.