

TELL-E-GRAM

FEBRUARY 13, 2018



CONTINUOUSLY IMPROVING

By Mitzi Lane, Continuous Improvement & Special Projects Manager

Sometimes doing something new and different means taking a bit of a risk into unknown territory and this can be quite frightening. In 2017, every department within the POA took a risk and challenged one another to take those common everyday duties and approach them in new ways, better and smarter ways. This is the new "norm" for the TVPOA employees. Continuous Improvement has become our culture and our way of doing things.

By year end of 2017, the POA Management and Staff had submitted over \$200,000 worth of savings contributed to the great ideas and new processes that were analyzed throughout the year.

Continuous Improvement Manger, Mitzi Lane and Chief Financial Officer, Parker Owen met in December to review the list of projects and determined the "real dollar" savings to be \$160,000.00. This savings was presented to the POA Board President, Bruce Johnson, at the January 24, 2018 Board Meeting with a ceremonial check. The actual funds will be allocated to the TVPOA Reserves.

One of the major Continuous Improvement Projects implemented in 2017 was

POA MEETINGS AND EVENTS (RED DENOTES IRREGULARITY OF TIME, DAY, AND/OR LOCATION):

February 15, 9 a.m., ACC, POA Conference Room

February 16, 9 a.m., Finance Advisory Committee, POA Conference Room

February 19, 1 p.m., Dock Captains, POA Conference Room

February 20, 3 p.m., Golf, POA Conference Room

February 21, 1:30 p.m., POA Board Meeting, Yacht Club

February 22, 9:30 a.m., Long Range, POA Conference Room

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the new way of handling brush and leaf pick-up for the Village. Public Works Director, Jeff Gagley, and ACC/Public Works Manager, Clayton Taylor, looked at the brush and leaf process and identified areas of improvement. The team put together a plan for self-performing brush and leaf pick-up vs. using outside contractors. Additionally, the team sourced used equipment instead of buying new which saved capital costs. The estimated overall total savings at this time is \$140,000.00 and will continue to be monitored. In 2017, the actual savings was \$35,000.00 as the project took to life in the fall of 2017 and was not a full year worth of data.

On, January 23, 2018, Clayton Taylor brought his team to the POA office and demonstrated how the equipment works for the POA Management team. The demonstration not only included using a vacuum to pick up and chop leaves but also included a grapple truck that allows Public Works to pick up brush along road sides more efficiently. The feedback the POA has received since the new process started has been phenomenal.

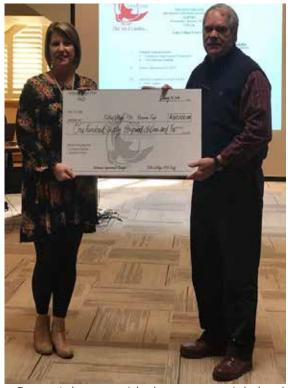
There is always room to make small improvements, challenge the status quo, and tune processes and practice on an everyday basis. In fact, you probably do this week in, week out without calling it "change" or even "continuous improvement". Over time, all of these incremental changes add up, and make a significant positive impact on your team and the overall POA organization. Here at the POA, we believe every aspect of the organization should, at all times, strive to do what it does better.



The grapple truck picking up brush at the demonstration.



The vacuum truck picking up leaves during the demonstration.



Mitzi Lane presenting Bruce Johnson with the ceremonial check of \$160,000 "real dollar" savings.

NEW KAYAK STORAGE INFORMATION

The Board approved a new kayak storage space in the 2018 budget. This space will hold 32 kayaks. As was done with the first space, we need 32 people to commit to this and pay the annual fee (\$318) up front. When the 32 payments are in hand, the contract will be signed and construction can begin. At this time, we have only 7 checks in hand, with 10 on the wait list that have not responded. If you are interested in this kayak storage space, please contact Karen Davis at the POA office. Her number is 865-458-5408 x4117. February 28th is the deadline for checks to be turned in. If we do not have 32 committed people by that date, the project will not proceed in 2018.

UPCOMING EVENTS AND MEETINGS

HOA SOCIAL

The HOA Social is Tuesday, February 13th at 5 p.m. at the Yacht Club. Sign up for community events. Stay for dinner with the group at the Yacht Club if you choose. For more information visit: www.hoatellicovillage.com

TELLICO VILLAGE FISHING CLUB MEETING

The Tellico Village Fishing Club monthly meeting will be on Wednesday, February 14, 2018 from 7:00 P.M. to 8:30 P.M. at the Yacht Club (top floor). Club meetings feature fishing related guest speakers and discussions about various Club fishing activities and events. Visitors are welcome. For additional information, contact Club President Pete Young at 865-458-1527.

TELLICO CRUISING CLUB

The Tellico Cruising Club will hold its monthly meeting on Wednesday, February 14 at the Tellico Village Yacht Club. The social hour begins at 5 pm with the meeting sarting promptly at 6 pm. All Tellico Lake boaters are welcome. Newcomers are welcome! Any questions may be directed to Commander Casey Kelly at 865-458-1928.

THYME FOR HERBS MEETING

Thyme for Herbs upcoming February meeting will feature Laura Loudon from Sloans who will discuss the various plants native to East Tennessee that work well in your yard and garden. Everyone welcome! The meeting will take place Thursday February 15th at 9:00 am at the Chota Recreation Center-room C.

POLISH HERITAGE CLUB

The Polish Heritage Club Social will be on Saturday, February 17, at Rosy's Cafe at 11:00 a.m. for more information, contact debbie iams at debiams@gmail.com

TELLICO VILLAGE HIKING CLUB

Old Sugarlands/Lunch in Gatlinburg/Twin Creek Trail - Join us on Monday, February 19th as we hike from the Sugarlands Visitor Center. It is 8 miles to the Best Little Italian Restaurant in Gatlinburg for lunch, then another 2 miles on Twin Creek Trail back to Sugarlands Visitor Center. There will be a shuttle for those who do not wish to hike the last two miles back to Sugarlands Visitor Center. We will depart at 8 a.m. from Chota Center and this hike is rated as moderate. Leader is Bob Kutschera (865-356-1086 or bkkutch@yahoo.com).

Black Mountain/Cumberland Trail – Join us on Wednesday, February 21st as we hike the Black Mountain trail. Black Mountain trail is part of the Cumberland trail and is located near Crab Orchard. The trail climbs through beautiful forest land up to the southwest flank of Black Mountain. This hike is rated as moderate and is 7.2 miles. We will depart at 8 a.m. from Chota Center. Hike leader is George Zola (614-937-0767 or zola1029@gmail.com).

HIKE THE EAST LAKESHORE TRAIL ON TUESDAY FEBRUARY 20TH

Join us next Tuesday, February 20th, when we will hike 3 miles the Baker Hollow Branch of the East Lakeshore Trail. We will gather at the Poplar Springs Boat Ramp parking lot at 9 a.m, where we will carpool to the trail head. Hikers from Kahite can meet us at 9:15 a.m. at the Mizel Bluff Trailhead located off of Jackson Bend Road. The East Lakeshore Trails are just across the lake and are one of the most beautiful and accessible hiking trails in East Tennessee and have been designated as National Recreation Trails by the Department of the Interior. If you would like to become more familiar with these trails and/or would just like to take a short 2-3 mile hike, then come join us on the 3rd Tuesday of every month. All of the monthly hikes should finish no later than 11:30 a.m. Your hike leaders will be Larry Elder and Jon Foreman. For additional information feel free to contact: Larry: lelder49@gmail.com / 865-657-9722 or Jon: for4man@charter.net /412-337-5500

NEW VILLAGERS MONTHLY SOCIAL

The New Villagers Club holds a Social 5-6.30pm on the first Thursday of every month at the Yacht Club. The next Social will be 5pm, Thursday March 1st at the Yacht Club. New members should arrive at 4:30pm. Visit the New Villagers Club website for more information www.telliconewvillagers.com

COMING UP AT TELLICO VILLAGE UNIVERSITY IN MARCH...

THE LIFE AND TIMES OF KING LOUIS XIV

Date: March 2, 9, and 16. Chota Rec Center, Room D, 9 – 11 a.m. Sex, Drugs, and Minuets: The life and times of King Louis XIV. Visit the France of one of the longest-reigning monarchs in history (72 years!) Learn about the wars, the mistresses, the scandals, the economic life, and the building of the great palace at Versailles.

DIY LAWN MAINTENANCE 2.0: LAWN PESTS AND WEEDS - IDENTIFICATION AND ERADICATION

Date: March 5th from 1 - 3 p.m. in the Yacht Club Gallery. For those who do not have the luxury of having a pest and weed-free lawn, we have just the expert to help us DIY. Teaching us the basics of DIY Lawn Maintenance: Pests and Weeds Identification and Eradication is Loudon County University of Tennessee Agriculture Extension Agent John Goddard. John brings us research-based information from UT's Agriculture programs to help us conquer our lawn pest and weed problems. Come to this very informative two hour session and learn the basics of DIY home owner lawn care. Even if you do have a lawn service, come anyway and pick up some pointers you can use to help maintain your beautiful lawn.

DIY HOME MAINTENANCE AKA: Plumbing, Electrical, Drywall Holes, Strange House Noises and more – You Can Do It

Date: March 12th from 9 - 11 a.m. in Chota Rec Center, Room D. Do you need to clean a sink drain, reset or unstick a garbage disposal, stop a mysterious running of the toilet, unclog a shower head, install a fluorescent bulb, troubleshoot telephone wiring and reset the modem, repair a hole in drywall, or prevent mold in your HVAC duct? Or are you just living with the problem because you don't know what to do about it? TVU has partnered with the STAYinTV Home Maintenance Team again to demonstrating rewiring a lamp, showing the details of changing a doorknob set, and replacing a toilet flapper and other common household repairs. Bring your questions. Invite your friends to register and attend with you!

THE ART OF ORIGAMI

• Date: March 13th from 9 a.m. - 12 p.m. in Chota Rec Room D. An Origami Tsunami is coming to Tellico Village. This three hour workshop will focus on creating four different flowers. Origami artist Susan K. Wettling is passionate about her love of origami and is looking forward to sharing her skills with us. Origami is the art of folding a sheet of paper into a sculpture, decorative shape, or functional item. In contrast to many creative art forms, origami involves carefully following a set pattern in order to create the chosen object. It has been shown to aid in motor skills, memory, spatial visualization abilities, improved concentration, organizational skills, and stress relief. Registration is required through the TVU website at www.tvuniversity.org. If you must cancel, the courtesy of your cancellation notice is appreciated so we may make your seat available to someone on the wait list.

Complete details about these and upcoming classes offered this Spring are included at www.tvuniversity.org – click the "Classes in Tellico Village Spring 2018" tab in the menu bar. Each class requires payment of a modest tuition payable to TVPOA or by cash at the class.

NEW INFORMATION FOR HAND AND FOOT SATURDAY

The Hand and Foot Club will now be held every Saturday starting in March. Play is at the Chota Recreation Center, Room B. Time: 1-4 p.m. Please arrive 10 minutes early and wear your name tag. This club is for experienced players, we do not have instructors. For more information, contact Carol at 865-657-3110.

SHRED DAY IS BACK!

Do you have important documents that you need shredded but no access to a shred machine? You're in luck because shred day is BACK! On Wednesday, March 7th, there will be a shred machine at the Welcome Center. The shredder will be available to everyone in the Village and will shred documents from 8 a.m. until 3:30 p.m. All you have to do is drop your documents off. The Mayor of Loudon County, Buddy Bradshaw, will also be on site should anyone have questions, issues, or comments they wish to discuss.

GFWC TELLICO VILLAGE MEETING

GFWC Tellico Village will be meeting on February 26, at 2:30 at Rosy's Café at 221 Lakeside Plaza. We begin with social time at 2:30 p.m., business meeting from 3-5 p.m. and dinner at 5 p.m. If you are interested in what the GFWC Tellico Village club is doing, please come to our meeting on February 26.

From February 14-26 we are conducting our second annual food drive for Good Samaritan. Beginning February 14, donations will be accepted in food bins at Chota Rec Center, Wellness Center, Lakeside Real Estate and Tellico Village Welcome Center. Good Samaritan has furnished us with a list of items they need: bath soap, beef stew, boxed potatoes, canned pasta, canned chili, cooking oil, corn meal, dried beans, feminine pads or tampons, 2 lb bag of flour, instant pudding, jelly, oatmeal, peanut butter and saltines.

Last February, we were able to donate 2,000 lbs of food provided by many Villagers and members. March will be busy with our annual membership drive. There are lots of interesting community projects we do, so please drop by or call Nancy Benn, 458-5253, Barbara Ellerbrock, 657-3596 or go to our website www.tellicowomensclub.org. We are a non-profit volunteer organization and our members contribute significantly to their communities through the club's various volunteer efforts. Hope to see you at Rosy's on February 26.

TELLICO VILLAGE LIONS — CHILI/SOUP DINNER FAST APPROACHING

The TV Lions are well into the planning phase of what provides everyone a great opportunity to get out of the house on these cold winter nights and eat a great meal and socialize with friends and neighbors – the annual Chili/Soup Dinner. This is the club's first fundraising event of the year. The event will be held on Tuesday, February 27th and will be from 4 – 7 p.m. It will be held in the Christian Life Center of the TV Community Church. Ticket prices are \$11/person in advance or \$13/person at the door. They can be purchased from any Lion or at Sloan's, The Community Bank or The Village Salon. If you don't know any Lions, call Marcia Higby (458-9356), Larry Stickler (458-6582), or Perry Sylvester (713-880-0341).

This is a popular event and tickets are limited so get yours early. The proceeds from this and other Lions fundraising events are used to support the club's service activities in Loudon County and East Tennessee. One example of the use of these funds is the free eyeglass program for impoverished county citizens. A Health Fair is conducted at the Good Samaritan Center in Lenoir City once every month. Individuals who attend are screened for high blood pressure, glucose and are given an eye examination. Those who are determined to need glasses can receive them free of charge if they qualify under federal poverty guideline. Over the course of the last 12 months, this program provided 115 pair of free glasses at a cost to the club of just under \$14,500. You can support this and other Lions program by buying your ticket and joining your friends and neighbors for a great meal. Come one, come all.

LEARN MORE ABOUT THE TV LIONS AND GET A FREE LUNCH

The Tellico Village Lions are one of the premier service organizations in both Tellico Village, as well as Loudon County. Their focus is primarily on issues related to vision and remediation of vision problem. They also provide financial support to a number of Lion-related organizations as well as a variety of service agencies in Loudon County. Carrying out this extensive support mission requires a membership dedicated to the Lion's motto of "We Serve". Though the club does not have a high turnover rate, it is always looking for new member who can bring new energy and ideas to the club. Members are involved in performing a variety of tasks related to these vision missions as well as supporting fundraising efforts throughout the year. Fundraisers include a chili/soup dinner coming up on February 27th at the Christian Life Center of the TVCC, an Oktoberfest in the fall at the Yacht Club, a Golf-for-Sight Outing in May and a flyer delivery program carried out monthly over the course of the entire year. To facilitate this quest for new members, the club is holding an orientation luncheon meeting on Saturday, February 17 at the Plaza Restaurant in the Village. The session starts at 11:30 a.m. and will last about an hour and a half. In addition to receiving a briefing on the Lions Club and its activities, attendees will also be treated to a free lunch.

If you are interested in attending or just want more information on either this session or the Lions Club please feel free to call or e-mail the co-chairs of this event, Lion Doris Catani, 865-657-5059 or tenncat33@gmail.com or Lion Ron Lockhart, 865-657-5067 or ron.golf1944@gmail.com. Additional information about the club and its myriad of activities can also be found at the club website at http://tellicovillage.tnlions.org/. If you are looking to join a great group of village residents involved in extremely worthwhile service to the community, this is your chance so take advantage of it and get a free meal in the process.

PROWESS OF K9 SQUAD DISPLAYED AT MONROE COUNTY ANIMAL SHELTER

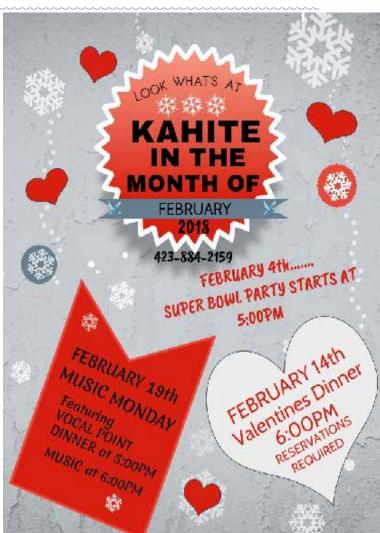
On February 3rd, Monroe County Sheriff Tommy Jones and his K9 Squad provided a demonstration of the prowess of the dogs in detecting drugs, and the tracking and apprehension of suspects. The demonstrations were given at the Monroe County Animal Shelter in order to raise public awareness of what the Sheriff's department is doing to fight the opioid epidemic, and to raise awareness of the fine dogs and cats at the shelter that are available for adoption. Sheriff Jones also spoke to attendees about the high correlation between those who abuse cats and dogs and who eventually abuse and hurt humans. He pointed out because of that correlation it is important to report those who abuse and torture animals.

You can visit the adoptable dogs and cats available at the Monroe County Animal Shelter by visiting MonroeCountyFriendsofAnimals.org. Check out our official Facebook page at https://www.facebook.com/TNMonroeCountyAnimalShelter/







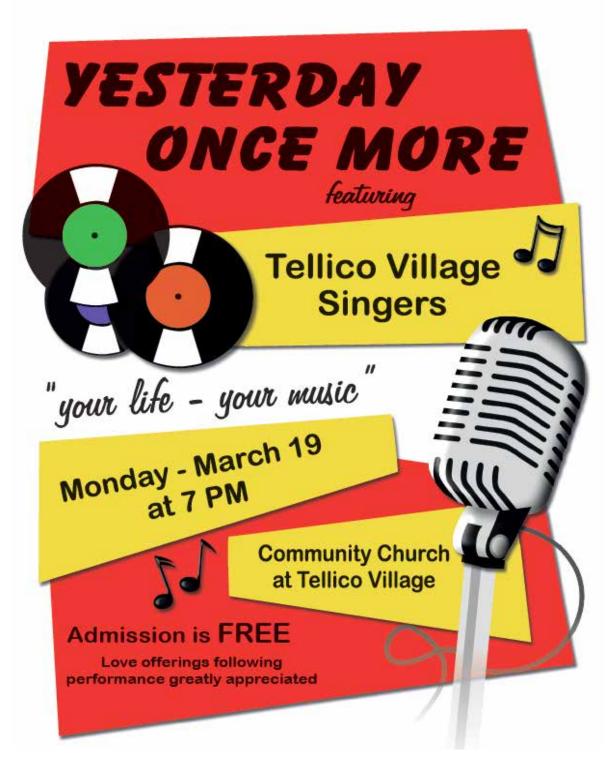






SAVE THE DATE FOR THE TELLICO VILLAGE SINGERS CONCERT

Save the date for the Tellico Village Singers concert "Yesterday Once More" - Music we all grew up with. It will take place at the Tellico Village Community Church on Monday, March 19th. The concert will begin at 7 p.m. If you're interested in additional information, contact Jan Sampson at (630) 207-1040.



2018 LADY LINKSTERS GOLF

The Tellico Village Ladies Linksters Golf Association will hold its orientation and sign-up meeting March 14th at the Yacht Club from 10:00-12:00. We are a league that emphasizes "FUN" while playing golf. Whether you are a beginner or looking to improve your knowledge and experience in playing the game of golf, we are the league for you! Golf professional Adam Jacob will discuss the new "Team Lady Linksters", how to use Chelsea, golf rules, and the schedule for the upcoming season. The season will begin with a scramble at 9:00 am April 3rd at the Kahite Golf Course. Stop by for a taco bar lunch at the Kahite Grill after golfing and a chance to win prizes! Any questions, please contact Kate Greer at kategreer329@gmail.com or 865-657-5029.



SOFTBALL PLAYERS WANTED

TELLICO MEN'S SENIOR SOFTBALL LEAGUE

New Player Meeting

Tuesday, Feb. 27th. at the Chota Rec. Center – 1:00 PM

- Open to all men 55 and over (by December 31st, 2018) residing in Loudon County and surrounding communities.
- . Slow pitch, 7 inning, 8 game season in the spring and 8 games in the fall.
- . Cost to play \$50 (includes both seasons). Pays for field rental, bats, balls, etc.
- . Games played at Loudon Municipal Park off Hwy 72 (about 1 mile east of I-75).
- Games played on Tuesdays 1:00 PM beginning March 20th.

ALL NEW PLAYERS MUST ATTEND AT LEAST ONE PRACTICE SESSION

Practices will be held Mar. 1, 6, 8 & 13 beginning at 12:00 noon at the Loudon Municipal Park.

For additional information, contact League Commissioner John Hunter at 865-300-6058 or upnrunn@yahoo.com.

Join the Tellico Village Golf mailing list!

Get golf updates and info via email today!

Text

TVGOLF

to 22828 to get started.

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Message and data rates may apply.

TICKETS ON SALE FOR TELLICO COMMUNITY PLAYERS COMEDY PLAY ON!

Reserved seats at \$21 for the comedy *Play On!* are on sale on the Tellico Community Players website: www.tellicocommunityplayhouse.org - click on the "tickets" section to purchase. Dates for this first Players performance of 2018 are Thursday - Saturday, February 22-24 and Thursday - Sunday March 1- 4. All shows begin at 7:30 p.m., except for the matinee Sunday, March 4, which begins at 1:30 p.m. Play On! is sponsored by the Sweetwater investment services firm, Fairweather Financial. In this hilarious story, directed by Sue Aukerman, a community theatre is about to produce a show called Murder Most Foul: a new "murder mystery play" with the same title as an Agatha Christie novel but with no relation whatsoever. The director, Gerry, thought producing the play was a good idea since the inexperienced playwright has agreed to let their company perform the show for no charge. Gerry, however, had no idea what disasters awaited her: the show is hilariously amateur, the "murder mystery" plot doesn't really have a murder, and to top it off the playwright keeps changing the story and script only two days from its' premiere! It doesn't help that the cast is disgruntled, and the playwright accidentally deletes the entire sound effect board. All of the disasters come to fruition in Act III when the company performs the actual show with hilarious mishaps at every turn. *Play On!* is a laugh-a-minute love letter to community theatre. The cast of *Play On!* includes: Jean Mallett (Aggie Manville), Ku Adams (Gerry Dunbar), Doug Banister (Henry Bendish), Marlyce-Jean Dezzutti (Polly Bendish), Doris Ryan (Smitty Smith), Joel Bonnan (Saul Watson), James Dotson (Billy Crewe), Sauni Rinehart (Violet Imbry), Sue Mertens (Louise Peary), and Joan Dorsey (Phyllis Montague). The play was written by Rick Abbot, one of several pen names for the late prolific playwright Jack Sharkey. The show's producer is Phil Geyer.

TENNIS MIXED DOUBLES SPRING LEAGUE STARTS MARCH 13

The Tellico Lake Tennis Association (TLTA) is forming up teams for mixed doubles league play. All matches are played at the Chota courts on Tuesdays and/or Thursdays from March 13 through May 3 at 6:30 pm. No partners needed for sign-up! Participants will be placed on teams, and matches will be coordinated each week by team captains. Come join us! Requirements for play include a TLTA membership (annual membership is \$15 for individual, \$20 for family) and a \$5 league fee. Cash or check payments can be made at the Chota Recreation Center.

Make checks payable to TLTA. For any questions, please contact Jack Wright at wrightjmj@gmail.com

LIBRARY CORNER

Monday, February 19, 2018, The Public Library at Tellico Village will be closed

Wednesday, February 21, 2018, 1-2 p.m., How to Keep Your Knees Healthy and Strong, presented by Dr. Mag Abdu, PT of Advanced Physiotherapy Associates in Lenoir City. This session will meet in the Library Conference Room of the Public Library at Tellico Village. There is no charge to attend. However, please preregister to insure space available by calling 865-458-5199.

Thursday, February 22, 2018, 4:30-5:30 p.m., Learn How the New Tax Plan Affects You! Providence Advisors Group presents Nick Stovall, CPA MBA, who will give a workshop on understanding the new tax laws. Please call the Public Library at Tellico Village, where this session will be held, at 865-458-5199 to register. There is no charge.

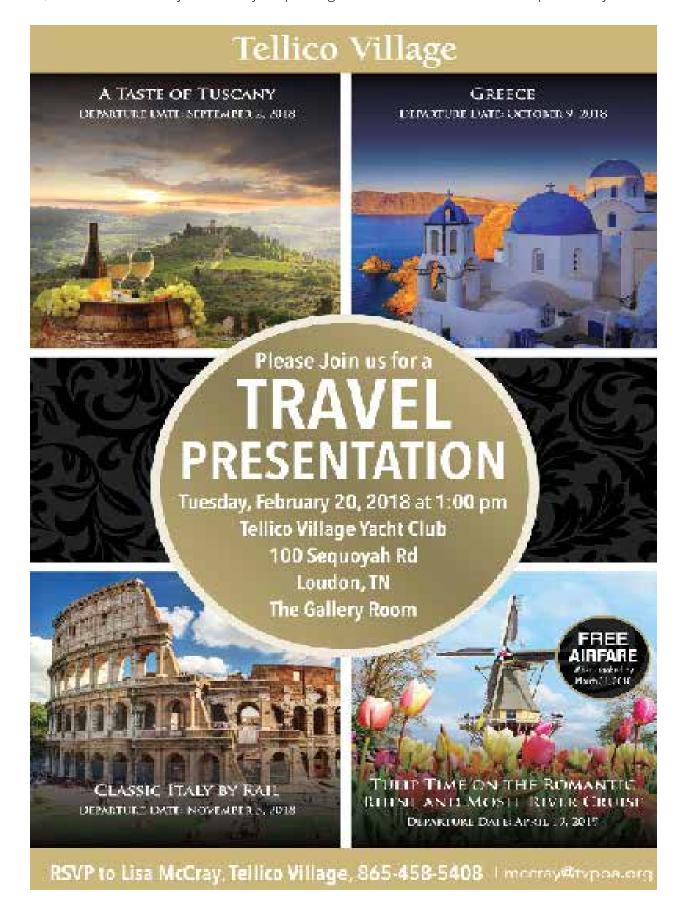
Saturday, February 24, 2018, 9:30-10:30 a.m., Long Term Care Planning, with Providence Advisors Group. This session will be held at the Public Library at Tellico Village and there is no charge. Please call 865-458-5199 to register.

Library Telescope Lending - The Public Library at Tellico Village received a grant to purchase two Orien Starblast 4.5" telescopes. These may be borrowed by library card holders (with ID) at no charge. One telescope may be checked out for one week, with a renewal, if there are no holds. The telescope is lightweight, portable, and easy to use. It comes with instructions, star guides, and a headlamp. The library also has astronomy-related DVD's and books that you may check out. If you have technical questions, the names and contact information for people who can help are also included.

Our library offers a program whereby you may remember, recognize, thank, celebrate, honor or memorialize someone or something special in your life. These gifts can be for people, pets, your favorite club or organization or your neighborhood. It would be in the form of an engraved brick for the Courtyard or an engraved leaf (silver, bronze or gold) for the Giving Tree. They can say whatever is needed for the occasion. Information is available at The Public Library at Tellico Village about our bricks and leaves program. Call the Library at 865-458-5199 or inquire at the Circulation Desk

TRAVEL PRESENTATION

Shake off those winter blues and start planning your dream vacation. Join us for a travel presentation sponsored by Mayflower Tours. Grab your friends and neighbors and see what all the buzz is about. For more information and to RSVP, contact Lisa McCray at Lmccray@tvpoa.org or 865-458-5408 ext 4131. Hope to see you there.



MARCH LADIES LUNCHEON & FASHION SHOW



Wednesday, March 7, 2018 Tellico Village Yacht Club

Doors open @ 10:00 for shopping

Lunch served at 11:30



Fashions provided by Christopher & Banks



March Vendors

Cranberry Hollow Premier Jewelry
Ridiculously Adorable Swarovski Elements
Table Decorations by Occasion Decorated Cakes

Music will be provided by Peggy Bastien

Charity Guest Baker - Janice Moler MS

Desserts available for \$3.00 at luncheon

Menu

Traditional Chef Salad, diced red onions, diced tomatoes, hardboiled eggs, Layered with ham & turkey Coffee, tea and water No Substitutions Please

> Full Bar available from 10:00 to 1:00 \$15.00 pp cash or check payable to TV Yacht Club Reservation Deadline is February 28, 2018



Reservations & payment at Yacht Club, New Villager & HOA Socials